

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 1 August 2023 5:41 PM
To: Jaime Tay
Cc: SUR
Subject: RE: ***SPAM*** RE: PRS - TP CLAIMS - SJM1145Y AGAINST GBF4978Y DOA 15/06/2023
// EQI REF: DM23HO01302/JT
Attachments: SJM1145Y IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SJN 1145Y.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, July 4, 2023 9:51 AM
To: Kee Siok Kiang <keesiokkiang@mova.com.sg>
Cc: billy@mova.com.sg; nitha@mova.com.sg; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: ***SPAM*** RE: PRS - TP CLAIMS - SJM1145Y AGAINST GBF4978Y DOA 15/06/2023 // EQI REF: DM23HO01302/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear SK,

Liability is clear. We welcome direct settlement.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

With EQI's flexible work arrangement for our employees, we remain contactable via phone, email and virtual meeting platforms. If you prefer in person meeting or customer care service, please make an appointment with the respective officer in-charge.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, 3 July 2023 3:47 PM
To: Kee Siok Kiang <keesiokkiang@mova.com.sg>; Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: billy@mova.com.sg; nitha@mova.com.sg; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: ***SPAM*** RE: PRS - TP CLAIMS - SJM1145Y AGAINST GBF4978Y DOA 15/06/2023 // EQI REF: DM23HO01302/JT

Dear SK,

Thank you for the email.

Dear Jaime,

Please refer to the email below. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kee Siok Kiang <keesiokkiang@mova.com.sg>
Sent: Monday, July 3, 2023 1:27 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: billy@mova.com.sg; nitha@mova.com.sg
Subject: RE: ***SPAM*** RE: PRS - TP CLAIMS - SJM1145Y AGAINST GBF4978Y DOA 15/06/2023 // EQI REF: DM23HO01302/JT

Dear Jaime

Please advise if your insured driver has reported and kindly advise liability.

Thank you.

Best Regards

SK Kee

Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, June 21, 2023 9:22 AM

To: 'Kee Siok Kiang' <keesiokkiang@nova.com.sg>; nitha@nova.com.sg; assignments <assignments@lkkauto.com>

Cc: billy@nova.com.sg

Subject: ***SPAM*** RE: PRS - TP CLAIMS - SJM1145Y AGAINST GBF4978Y DOA 15/06/2023 // EQI REF: DM23HO01302/JT

Dear Sir / Madam,

Is the vehicle SJM 1145Y in the workshop?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, June 20, 2023 5:01 PM

To: 'Kee Siok Kiang' <keesiokkiang@nova.com.sg>; nitha@nova.com.sg; assignments <assignments@lkkauto.com>

Cc: billy@nova.com.sg

Subject: RE: PRS - TP CLAIMS - SJM1145Y AGAINST GBF4978Y DOA 15/06/2023 // EQI REF: DM23HO01302/JT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear SK,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment on WP basis. Insured NR.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

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Regards,

Jaime Tay
[Executive | Claims](#)



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From: Kee Siok Kiang <keesiokkiang@mova.com.sg>
Sent: Tuesday, 20 June 2023 3:38 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; nitha@mova.com.sg
Cc: billy@mova.com.sg
Subject: RE: PRS - TP CLAIMS - SJM1145Y AGAINST GBF4978Y DOA 15/06/2023 // EQI REF: DM23HO01302/JT

Dear Jaime

We choose LKK, please confirm.

Thank you.

Best Regards

SK Kee

Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, June 20, 2023 2:31 PM
To: 'nitha@mova.com.sg' <nitha@mova.com.sg>

Cc: 'billy@movva.com.sg' <billy@movva.com.sg>; 'keesiokkiang@movva.com.sg' <keesiokkiang@movva.com.sg>

Subject: PRS - TP CLAIMS - SJM1145Y AGAINST GBF4978Y DOA 15/06/2023 // EQI REF: DM23HO01302/JT

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

Our insured has not reported the accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108

7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Jaime Tay
Executive | Claims



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did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: nitha@nova.com.sg <nitha@nova.com.sg>

Sent: Tuesday, 20 June 2023 1:26 PM

To: motor claims <motorclaims@eqinsurance.com.sg>; EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: 'Billy' <billy@nova.com.sg>; keesiokkiang@nova.com.sg

Subject: TP CLAIMS - SJM1145Y AGAINST GBF4978Y DOA 15/06/2023

Dear All,

Kindly assign surveyor and advise on the liability.

Thank you

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

