

Shiau Chan (LKKAUTO)

From: /O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT) </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=LKKAUTO.ONMICROSOFT.COM-52823-SIEWSC@LKKAUTO.COM5FA>
Sent: Thursday, 13 July 2023 2:42 PM
To: 'Oi Sun Pin'
Subject: RE: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit
Attachments: GBL9335M Supp-.pdf

Dear Sun Pin,

Please proceed the supplementary as attached with our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Oi Sun Pin <OiSunPin@cde.com.sg>
Sent: Saturday, July 8, 2023 9:43 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: Re: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit

Dear Shiau Chan,

Supplementary list done submitted.

Thanks & regards,
Sun Pin

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 7 July 2023 2:47 pm
To: Oi Sun Pin <OiSunPin@cde.com.sg>
Subject: FW: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Sun Pin,

Kindly re-submit the supplementary to the original merimen record created on 20/06/2023.

Best Regards,
Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, July 7, 2023 2:19 PM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Carine Kek Phei Ser <Carine@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>

Subject: RE: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit

Hi Team,

Pertaining to the survey of GBL9335M.

Understand that there was a initial creation in merimen on 20/06/2023 but due to come miscommunication on our end the vehicle number was changed accidentally and as a result no was no record shown for GBL9335M and a new creation in merimen took place on 04/07/2023.

Are we able to transfer all documents and correspondence to the original merimen record created on 20/06/2023 and use that one moving forward for this assignment?

Thank you.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100, Ext – 302



From: Manivel Priyadarshini <manivel@iii.com.sg>

Sent: Friday, July 7, 2023 12:36 PM

To: Loganathan S/O Agoram <Loganathan@iii.com.sg>

Cc: Carine Kek Phei Ser <Carine@iii.com.sg>

Subject: RE: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit

Dear Logan,

I could see 3 assignments for the 1 case.

I have changed the vehicle number correctly to GBL9335M. Inform LKK for the audit record ask them to upload all the documents in the first assignment and proceed with that.

Notification

Claim Type	Branch	Claimant	Date of Loss	Claim No.	Policy No	Person (Supp)
OD (Supp)	HQ	GBL9335M [COMFORTDELGRO RENT-A-CAR PTE LTD]	15/06/2023		D22MFL0008440	Priya (M) Sara

Pending Adjuster Survey

Claim Type	Branch	Claimant	Date of Loss	Claim No.	Policy No	Person (Supp)
OD	HQ	GBL9335M [COMFORTDELGRO RENT-A-CAR PTE LTD]	15/06/2023		D22MFL0008440	Priya (M) Sara
OD	HQ	GBL9335M [COMFORTDELGRO RENT-A-CAR PTE LTD]	15/06/2023		D22MFL0008440	Priya (M) Sara

Thank You

Best Regards,

Priya Manivel

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

[Tel:63476100](tel:63476100),Ext-284



From: Loganathan S/O Agoram <Loganathan@iii.com.sg>

Sent: Friday, July 7, 2023 11:35 AM

To: Manivel Priyadarshini <manivel@iii.com.sg>

Cc: Carine Kek Phei Ser <Carine@iii.com.sg>

Subject: RE: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit

Just looping Carine in as well.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100, Ext – 302



From: Loganathan S/O Agoram
Sent: Friday, July 7, 2023 11:35 AM
To: Manivel Priyadarshini <manivel@iii.com.sg>
Subject: RE: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit

Hi Priya,

This was the case I was speaking to you with regards to.

This is the plate that Carine change the records to: **SLB8517X**

Once you take a look at it and I will await your reply before instructing LKK accordingly.

Thank you.

Logan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
6 Raffles Quay, #22-00, Singapore 048580
Tel: 6347 6100, Ext – 302



From: Manivel Priyadarshini <manivel@iii.com.sg>
Sent: Tuesday, July 4, 2023 3:37 PM
To: Loganathan S/O Agoram <Loganathan@iii.com.sg>
Subject: FW: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit

Dear Logan,

Please check this case with LKK. CDGE informed us LKK have surveyed the vehicle.

Merimen does not show the surveyor assignment.

Thank You
Best Regards,
Priya Manivel
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
[Tel:63476100](tel:63476100),[Ext-284](tel:63476100)

From: Sundari Nagarajan - III <sundari@iii.com.sg>
Sent: Tuesday, July 4, 2023 2:16 PM
To: Manivel Priyadarshini <manivel@iii.com.sg>
Subject: FW: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit

FYDN

From: Oi Sun Pin <OiSunPin@cdge.com.sg>
Sent: Tuesday, July 4, 2023 1:48 PM
To: Sundari Nagarajan - III <sundari@iii.com.sg>
Cc: Kelvin Su Khai Wen <kelvinsukwen@cdge.com.sg>; Spark Car Care <SparkARC@comfortdelgro.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Tan Pei Wei <tanpw@cdge.com.sg>
Subject: [EXTERNAL] - GBL9335M/ Own Damage Claim/ DOA: 15/06/2023/ Resubmit

Dear Sundari,

As we tele-conversation this morning, this case already submitted on 20/06/2023 but in Merimen no record found on today. I had resubmitted this OD Claim in Merimen.

This case already survey by LKK Kenneth and had been authorize repair.

CLAIM SUBFOLDER TRACKING						
Case	Notified	Estimates	Est Submitted	Adj Assigned	Ins Auth'd	Status
Main	04 Jul 2023 13:14	S\$13,072.70 Edit Estimates	04 Jul 2023 13:36 S\$ 13,072.70			Pending for Approval

Main	Reference			
CLAIM SUBFOLDER DETAILS				
Insured:	COMFORTDELGRO RENT-A-CAR PTE LTD , Co. Reg. No. : 198105775H			
Vehicle Reg. No.:	GBL9335M			
Claim Type:	OD			
Repairer:	ComfortDelGro Engineering Pte Ltd (Braddell) PROFILE 205 Braddell Road, 579701 Toa			
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100			
ASSOCIATED MAIL RECEIVED				
There are no mail for this case.				
ALL ASSOCIATED FILE NOTES				
No.	Status	Type	Viewer/ Assigned To	Note
No results.				

Thanks & regards,
Sun Pin

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