

## Meng Yan (LKK Auto)

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**From:** Caroline <caroline@aplp.com.sg>  
**Sent:** Tuesday, 20 June 2023 4:36 pm  
**To:** Meng Yan (LKK Auto); Irene Tay; SUR; assignments  
**Cc:** Charles Hoon  
**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

Dear Yan

We wish to update that the location of reinspection will be change to 48 Toh Guan Road East #01-122 Enterprise Hub Singapore 608586

Kindly note on the address.

Thank you

**Please note that our office will still be tele-commuting. Please correspond with us through email only.**

**As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.**

**Stay safe. Stay healthy.**

Regards,

**Caroline Secretary to Mr Charles Hoon**

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)

Singapore UEN No.: 201939937D

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**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>

**Sent:** Tuesday, 20 June 2023 4:28 pm

**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Caroline <caroline@aplp.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** Charles Hoon <charles@aplp.com.sg>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

Dear All,

Noted, appointment confirmed.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Tuesday, June 20, 2023 4:00 PM

**To:** Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

[Internal]

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to assist and conduct re-inspection.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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---

**From:** Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>

**Sent:** Tuesday, June 20, 2023 3:29 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

[Internal]

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[Internal]

**WITHOUT PREJUDICE**

Dear Irene,

Good day.

We are instructed to propose a physical re-inspection to be conducted on our client's vehicle:

DATE : **22-06-2023**

TIME : **0900HRS**

VENUE : **48 Toh Guan Road East #01-103 Enterprise Hub Singapore 608586**

CONTACT PERSON : **MR KEN 91616161**

We wish to inform you that our client will be overseas for 2 month, therefore, our client are only available on the above mention date.

Please let us have your confirmation on this matter.

Thank you.

**Please note that our office will still be tele-commuting. Please correspond with us through email only.**

**As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.**

**Stay safe. Stay healthy.**

Regards,

**Caroline Secretary to Mr Charles Hoon**

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)

Singapore UEN No.: 201939937D

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=====

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Tuesday, 20 June 2023 11:42 am

**To:** Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

[Internal]

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter.

Cost of repair is the main issue, propose to conduct reinspection.

Please revert.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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---

**From:** Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>

**Sent:** Tuesday, June 20, 2023 11:02 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

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**WITHOUT PREJUDICE**

Dear Sirs,

We refer to the above matter.

Please revert with an offer in order for us to proceed further.

Thank you

**Please note that our office will still be tele-commuting. Please correspond with us through email only.**

**As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.**

**Stay safe. Stay healthy.**

Regards,

**Caroline Secretary to Mr Charles Hoon**

**A P** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)

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=====

---

**From:** Caroline

**Sent:** Thursday, 27 April 2023 10:01 am

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

Dear Irene

Good day

For your information, Ms Elena is no longer work with us.

We regret to inform your that we are maintaining our counter proposal of global sum \$7,900.00.

We look forward to your acceptance and for your discharge voucher for our client's execution.

Thank you.

**Please note that our office will still be tele-commuting. Please correspond with us through email only.**

**As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.**

**Stay safe. Stay healthy.**

Regards,

**Caroline Secretary to Mr Charles Hoon**

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151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Wednesday, 26 April 2023 4:32 pm

**To:** Elena <[elena@aplp.com.sg](mailto:elena@aplp.com.sg)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

We have reviewed the matter and we are prepared to REVISE our offer up to \$ 5,924.04 to settle your client's property damage

Cost of repair	\$ 4,000.00
Loss of Rental	\$ 711.55
LTA	\$ 7.49
GIA	\$ 62.00
Survey Fees	\$ 608.00
Legal Fees	\$ 535.00

Please revert.

Meanwhile, please withhold any further legal proceedings.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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---

**From:** Elena <[elena@aplp.com.sg](mailto:elena@aplp.com.sg)>

**Sent:** Monday, March 20, 2023 11:12 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

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Dear Irene,

Please see attached rental bill.

Thank you.

Regards,

Elena Tan

Secretary to Mr Charles Hoon

**A P** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [elena@aplp.com.sg](mailto:elena@aplp.com.sg)

Singapore UEN No.: 201939937D

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, 13 February 2023 2:49 pm

**To:** Elena <[elena@aplp.com.sg](mailto:elena@aplp.com.sg)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email below.

Please let us have a copy of the rental bill.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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---

**From:** Elena <[elena@aplp.com.sg](mailto:elena@aplp.com.sg)>

**Sent:** Monday, 13 February 2023 1:45 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

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Dear Irene,

There is no revision in the COR & rental portion which our client is not agreeable with.

We are maintaining counter proposal at **\$7,900.00 (all-in)**

Regards,

**Elena Tan**

**Secretary to Mr Charles Hoon**

**A P** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [elena@aplp.com.sg](mailto:elena@aplp.com.sg)

Singapore UEN No.: 201939937D

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Wednesday, 1 February 2023 7:08 pm

**To:** Elena <[elena@aplp.com.sg](mailto:elena@aplp.com.sg)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

We have reviewed the matter and we are prepared to REVISE our offer up to \$ 5,924.04 to settle your client's property damage

Cost of repair	\$ 4,000.00
Loss of Rental	\$ 711.55
LTA	\$ 7.49
GIA	\$ 62.00
Survey Fees	\$ 608.00
Legal Fees	\$ 535.00

Please revert.

Meanwhile, please withhold any further legal proceedings.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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---

**From:** Elena <[elena@aplp.com.sg](mailto:elena@aplp.com.sg)>

**Sent:** Wednesday, 1 February 2023 10:10 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>

**Subject:** FW: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

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Dear Irene,

Kindly respond to our counter proposal urgently.

Thank you.

Regards,

Elena Tan

Secretary to Mr Charles Hoon

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [elena@aplp.com.sg](mailto:elena@aplp.com.sg)

Singapore UEN No.: 201939937D

---

**From:** Elena

**Sent:** Tuesday, 20 December 2022 2:04 pm

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>

**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

Dear Sirs,

Good day

Thank you for your offer.

Purely for the sake of a swift and an amicable settlement and subject to our client's instructions, we are prepared to advise him at a **global sum of \$ 7,900.00 all-in.**

**Regards,**  
**Elena Tan**  
**Secretary to Mr Charles Hoon**

**A P** Law Practice LLC  
151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876  
T: 6955 8899 F: 6900 9899 E: [elena@apl.com.sg](mailto:elena@apl.com.sg)  
Singapore UEN No.: 201939937D

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Tuesday, 29 November 2022 4:09 pm  
**To:** Elena <[elena@apl.com.sg](mailto:elena@apl.com.sg)>  
**Cc:** Charles Hoon <[charles@apl.com.sg](mailto:charles@apl.com.sg)>; Caroline <[caroline@apl.com.sg](mailto:caroline@apl.com.sg)>  
**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

WITHOUT PREJUDICE

Dear Sir,

Enclosed herewith a copy of the survey report and not reinspection done.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

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---

**From:** Elena <[elena@aplp.com.sg](mailto:elena@aplp.com.sg)>  
**Sent:** Monday, 28 November 2022 2:18 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>  
**Subject:** RE: CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

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Dear Irene,

Our client has requested for a copy of your surveyor's reinspection report.

Please assist.

Thank you.

**Regards,**  
**Elena Tan**  
**Secretary to Mr Charles Hoon**

**AP** Law Practice LLC  
151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876  
T: 6955 8899 F: 6900 9899 E: [elena@aplp.com.sg](mailto:elena@aplp.com.sg)  
Singapore UEN No.: 201939937D

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Monday, 28 November 2022 9:58 am  
**To:** Elena <[elena@aplp.com.sg](mailto:elena@aplp.com.sg)>  
**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>  
**Subject:** CTP REF NO. SNM22D205353C02 ---- Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

We have reviewed the matter and we are prepared to offer up to \$ 5,817.04 to settle your client's property damage

Cost of repair	\$ 4,000.00
Loss of Rental	\$ 711.55
LTA	\$ 7.49
GIA	\$ 62.00
Survey Fees	\$ 608.00
Legal Fees	\$ 428.00

Please revert.

Meanwhile, please withhold any further legal proceedings.

Regards,

Irene Tay  
Claims Department (Motor Division)

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DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Elena <[elena@aplp.com.sg](mailto:elena@aplp.com.sg)>  
**Sent:** Monday, 21 November 2022 4:16 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>  
**Subject:** Our ref: AP/2022/005055 - Accident on 29 July 2022 involving SNE7723J, SMX7053X and SHA4353E

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Dear Sirs,

Please find attached, our letter of demand of even date with all supporting documents.

Kindly acknowledge receipt.

**Regards,**

**Elena Tan**

**Secretary to Mr Charles Hoon**

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