

Meng Yan (LKK Auto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 20 June 2023 1:06 pm
To: assignments
Subject: FW: Assign LKK to Survey and Investigate || OD Claims || Claim: C10022884 , Claimed Policy: P10897555R00-02 , Policy Holder: Joieslin Adaikalarajoo - OI (SLN948A) hit onto a pole

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea Chee Kiat <jason.tea@budgetdirect.com.sg>
Sent: Tuesday, June 20, 2023 1:01 PM
To: oscar@automotiverepaircentre.com.sg; SUR <sur@lkkauto.com>
Cc: kenguan@automotiverepaircentre.com.sg; Don Bong <don.bong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>
Subject: Assign LKK to Survey and Investigate || OD Claims || Claim: C10022884 , Claimed Policy: P10897555R00-02 , Policy Holder: Joieslin Adaikalarajoo - OI (SLN948A) hit onto a pole

Dear Shujuan,

We assign LKK to investigate into this accident as the vehicle have brake problems.

LKK will survey and investigate. (estimate once ready please let LKK have a copy).

Dear LKK,

Please investigate and survey this vehicle as there is brake issues, please get for us all the maintenance records of this vehicle.

Best Regards,
Jason Tea
Executive, Claims

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F +65 6725 0853

E jason.tea@budgetdirect.com.sg

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From: Jason Tea Chee Kiat

Sent: Tuesday, June 20, 2023 9:19 AM

To: oscar@automotiverepaircentre.com.sg

Cc: kenguan@automotiverepaircentre.com.sg; Don Bong <don.bong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>

Subject: Maintenance Records needed || OD Claims || Claim: C10022884 , Claimed Policy: P10897555R00-02 , Policy Holder: Joieslin Adaikalarajoo - OI (SLN948A) hit onto a pole

Dear Oscar,

As spoken to a lady staff yesterday, we tried to contact the policy holder yesterday but no answer and it's overseas tone, hence we cannot get hold of the owner.

As PH is claiming OD, we need the last 3 maintenance records of this vehicle.

As the owner reported some problem with her brake before the accident Please forward to us so that we can check and reply.

Kindly also ask the owner to call me tomorrow, as today I not attending to phone calls (as we need to verify the policy before OD authorisation)

Best Regards,
Jason Tea
Executive, Claims

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