

Meng Yan (LKK Auto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, 19 June 2023 1:57 pm
To: Kitty Tan; assignments
Cc: Natalie Ng; Lua SiewHui; MT_Claim_SG
Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SNJ9029R AND XE3403R ON 16TH JUNE 2023 AT ABOUT 0945 HRS [2306-7634 (RC)(PD)]

Lonpac External - General

Lonpac External - General

Without Prejudice

Dear Sir/Mdm,

We disagreed with the choices of SJE and shall appoint LKK for the PRI.

Aside to LKK– Attn : Meng Yan,

FYNA.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Monday, June 19, 2023 12:36 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SNJ9029R AND XE3403R ON 16TH JUNE 2023 AT ABOUT 0945 HRS [2306-7634 (RC)(PD)]

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email dated 19th June 2023.

We have our client's instructions to reject your surveyors and to appoint Mr. Dennis from Pal Appraiser as independent surveyor for the pre-repair survey ("PRS").

Kindly please arrange the surveyor to contact Jason at his mobile number 81669797 for a mutual date/time to carry out the PRS located at: -

Reliable.SG Pte Ltd
Premier@Kaki Bukit
8 Kaki Bukit Avenue 4
#05-50
Singapore 415875

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC
Advocates & Solicitors

300 Beach Road
The Concourse #12-02/03/04
Singapore 199555

T: +65 6817 7498

F: +65 6292 2665

E: kitty_tan@rssolomon.com

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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: 19 June, 2023 12:29 PM

To: Kitty Tan <kitty_tan@rssolomon.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SNJ9029R AND XE3403R ON 16TH JUNE 2023 AT ABOUT 0945 HRS [2306-7634 (RC)(PD)]

Lonpac External - General

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WITHOUT PREJUDICE

REF: TBA

Dear Sir / Madam,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong - LKK
6	Mohd Nazril - LKK
7	Mohd Taufik - LKK
8	Adrian Ling - LKK
9	Mohd Rasul - LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Monday, June 19, 2023 10:22 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SNJ9029R AND XE3403R ON 16TH JUNE 2023 AT ABOUT 0945 HRS [2306-7634 (RC)(PD)]

Dear Sirs,

We act for the owner ('our Client') vehicle no. SNJ9029R.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. XE3403R at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair their vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please find attached our letter of even date together with GIA and police report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at: -

Workshop : Reliable.SG Pte Ltd

Address : Premier @ Kaki Bukit, 8 Kaki Bukit Avenue 4, #05-50 Singapore 415875

Contact : Jason at Mobile no. 8166 9797

Our client wish to appoint Mr Dennis from Pal Appraiser for the pre-repair survey.

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC
Advocates & Solicitors

300 Beach Road
The Concourse #12-02/03/04
Singapore 199555

T: +65 6817 7498

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