

## Meng Yan (LKK Auto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Monday, 19 June 2023 11:59 am  
**To:** Christy; MT\_Claim\_SG; assignments  
**Cc:** Charles Hoon; Caroline; tridentauto.claims@gmail.com  
**Subject:** RE: 23/23/23/VC00/027521- NEW PRS - YOUR REF : XE8184P ; OUR REF : AP/2023/005510 ; RTA ON 07 JUNE 2023 AT ABOUT 1520HRS INVOLVING MOTOR VEHICLES NO(S). SNJ5899Y & XE8184P ALONG BLK 8 KAKI BUKIT AVE 4, OUTSIDE UNIT #02-41

Lonpac External - General

Lonpac External - General

Without Prejudice

Dear Sir/Mdm,

We disagreed with the choices of SJE and shall appoint LKK for the PRI.

Aside to LKK- Attn : Meng Yan,

FYNA.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Christy <christy@aplp.com.sg>

**Sent:** Monday, June 19, 2023 11:01 AM

**To:** CHARMAINE KONG <charmainekong@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

**Cc:** Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; tridentauto.claims@gmail.com

**Subject:** Re: 23/23/23/VC00/027521- NEW PRS - YOUR REF : XE8184P ; OUR REF : AP/2023/005510 ; RTA ON 07 JUNE 2023 AT ABOUT 1520HRS INVOLVING MOTOR VEHICLES NO(S). SNJ5899Y & XE8184P ALONG BLK 8 KAKI BUKIT AVE 4, OUTSIDE UNIT #02-41

## Lonpac External - General

### WITHOUT PREJUDICE

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. Andrew How
- c. Joel Liew
- d. Nicky Seah
- e. Lee Appraisal
- f. Henry Low

*Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.*

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

**Repairer Office**

M/s Trident Auto Service Center Pte Ltd

Contact Person: Zhe Chian @ Tel: 6344 1918/ Mobile: 8359 9057

Email: [tridentauto.claims@gmail.com](mailto:tridentauto.claims@gmail.com)

Address: 8 Kaki Bukit Ave 4, #02-44

Premier @ Kaki Bukit (gate 1)

S(415875)

*Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.*

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,  
**Christy Chew**

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [christy@apl.com.sg](mailto:christy@apl.com.sg)

Singapore UEN No.: 201939937D

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Monday, June 19, 2023 10:25

**To:** Christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>; [tridentauto.claims@gmail.com](mailto:tridentauto.claims@gmail.com) <[tridentauto.claims@gmail.com](mailto:tridentauto.claims@gmail.com)>

**Subject:** Ref: 23/23/23/VC00/027521- NEW PRS - YOUR REF : XE8184P ; OUR REF : AP/2023/005510 ; RTA ON 07 JUNE 2023 AT ABOUT 1520HRS INVOLVING MOTOR VEHICLES NO(S). SNJ5899Y & XE8184P ALONG BLK 8 KAKI BUKIT AVE 4, OUTSIDE UNIT #02-41

## Lonpac External - General

## Lonpac External - General

Without prejudice

REF: 23/23/23/VC00/027521 (Gerald's case)

Dear Sir/Mdm,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Muhammad Nazril Bin Abdullah - LKK
4	S Mohamed Irfan Bin Mohamed Iqubal - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Muhammad Akid Bin Mohamed Kamal - LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>

**Sent:** Friday, June 16, 2023 7:42 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>; [tridentauto.claims@gmail.com](mailto:tridentauto.claims@gmail.com)

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**WITHOUT PREJUDICE**

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

**Stay safe. Stay healthy.**

**Regards,  
Christy Chew**

**A P** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [christy@aplp.com.sg](mailto:christy@aplp.com.sg)

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