

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Monday, 19 June 2023 2:50 PM
To: Motor Claim - III; assignments; Admin A
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SHA 4359 P and your insured's vehicle SLL 2396 P D.O.A : 16.06.2023

Categories: HMK

Dear Logan,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, June 19, 2023 2:34 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Assessment Dept <assessment_ltc@bifrostauto.com>
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SHA 4359 P and your insured's vehicle SLL 2396 P D.O.A : 16.06.2023

Dear Surveyor,

Please conduct a survey on TP vehicle **SHA4359P** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100, Ext – 302

From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: Monday, June 19, 2023 12:49 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>
Subject: Re: [EXTERNAL] - PRS for our client's vehicle SHA 4359 P and your insured's vehicle SLL 2396 P D.O.A : 16.06.2023

Without Prejudice

Dear Logan

Our client selects

- **LKK Auto Consultants Pte Ltd**

Taxi at workshop.

Please make the necessary assignment.

Thank you and Best Regards
Mr Yee
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.

On Mon, 19 Jun 2023 at 12:23, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- **LKK Auto Consultants Pte Ltd**

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100, Ext – 302



From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Monday, June 19, 2023 9:41 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>

Subject: [EXTERNAL] - PRS for our client's vehicle SHA 4359 P and your insured's vehicle SLL 2396 P D.O.A : 16.06.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Goh Choon Huat, to notify you of the aforesaid accident involving our client's vehicle SHA 4359 P and your insured's vehicle SLL 2396 P on 16.06.2023

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SLL 2396 P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **16.06.2023 @ 1630 hrs**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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Without Prejudice

Thank you and Best Regards
Mr Yee
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

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