

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, June 16, 2023 5:52 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Admin A
Subject: RE: OREF: 22/23/23/VC05/027541 - Direct Settlement (MY) - Accident Involving SNF6573B & XB9047L - DOA 13/06/2023 (Vehicle GROUNDED) *** LKK REF: CC4/LPC23006108/Rpa3
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, June 14, 2023 12:40 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OREF: 22/23/23/VC05/027541 - Direct Settlement (MY) - Accident Involving SNF6573B & XB9047L - DOA 13/06/2023 (Vehicle GROUNDED)

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, June 13, 2023 2:12 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement (MY) - Accident Involving SNF6573B & XB9047L - DOA 13/06/2023 (Vehicle GROUNDED)

Lonpac External - General

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, June 13, 2023 2:00 PM

To: Derek Oh <derek.oh@inchcape.com.sg>; assignments <assignments@lkkauto.com>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement (MY) - Accident Involving SNF6573B & XB9047L - DOA 13/06/2023 (Vehicle GROUNDED)

Lonpac External - General

Lonpac External - General

Ref: TBA

Without Prejudice

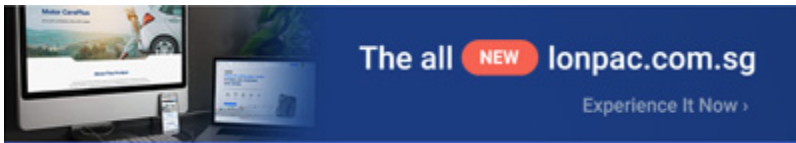
Dear Derek,

Our insured had not reported the accident. We will appoint LKK to conduct the survey.

Aside to LKK – Attn : Meng Yan, FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Derek Oh <derek.oh@inchcape.com.sg>

Sent: Tuesday, June 13, 2023 1:16 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (MY) - Accident Involving SNF6573B & XB9047L - DOA 13/06/2023 (Vehicle GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **XB9047L** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as

recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507 / 8214 8592** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you & Regards,
Derek Oh
TPR Team, Claims Dept
E: derek.oh@inchcape.com.sg

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