

Veron Chen (LKKAUTO)

From: J-Mart <jmartauto@gmail.com>
Sent: Thursday, 13 July 2023 4:17 PM
To: Veron Chen (LKKAUTO)
Subject: RE: ERGO REF. CDMCG23001413 - GZ 910D own damage claims-DOA: 9/6/2023

Ok thks

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 13 July 2023 4:13 PM
To: jmart jmart <jmartauto@gmail.com>; SUR <sur@lkkauto.com>
Subject: RE: ERGO REF. CDMCG23001413 - GZ 910D own damage claims-DOA: 9/6/2023

Dear Angie,

Lump Sum \$11,000 before excess \$800 and GST @ 12 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jmart jmart <jmartauto@gmail.com>
Sent: Sunday, June 25, 2023 8:17 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: ERGO REF. CDMCG23001413 - GZ 910D own damage claims-DOA: 9/6/2023

Ok thks

On Sun, 25 Jun 2023, 8:15 PM Veron Chen (LKKAUTO), <veronchen@lkkauto.com> wrote:

Dear Angie,

As instructed by our client , please proceed to repair the **insured vehicle GZ 910D. Lump Sum repair Not exceeding \$11,000/- or whichever lower (Excess \$800.00).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jmart jmart <jmartauto@gmail.com>
Sent: Friday, June 23, 2023 8:49 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: ERGO REF. CDMCG23001413 - GZ 910D own damage claims-DOA: 9/6/2023

Dear Veron ,

Ok thks.

Regards

Angie

On Fri, 23 Jun 2023, 8:41 AM Veron Chen (LKKAuto), <veronchen@lkkauto.com> wrote:

Dear Angie,

Kindly check vehicle able to repair at lump sum Not exceeding \$11,000/- or whichever lower

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, June 20, 2023 3:50 PM

To: jmart jmart <jmartauto@gmail.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: ERGO REF. CDMCG23001413 - GZ 910D own damage claims

Dear Angie,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jmart jmart <jmartauto@gmail.com>
Sent: Tuesday, June 20, 2023 3:48 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Subject: Re: ERGO REF. CDMCG23001413 - GZ 910D own damage claims

Yes ask adrian come

On Tue, 20 Jun 2023, 3:43 PM Meng Yan (LKK Auto), <mengyan@lkkauto.com> wrote:

Dear J-Mart,

Is the vehicle GZ 910D in the workshop?

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, June 20, 2023 2:33 PM
To: Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: chuah gary <perfect_automobile@hotmail.com>; jmartauto@gmail.com
Subject: ERGO REF. CDMCG23001413 - GZ 910D own damage claims

Hi LKK,

Officer-in-Charge : Ivy Yong

Insured change workshop, please follow-up.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: J-Mart <jmartauto@gmail.com>
Sent: Tuesday, 20 June 2023 9:48 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: GZ 910D own damage claims

Hi,

Kindly arrange for survey. Thank you.

Regards,
Angie

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