

Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, 14 June 2023 4:50 PM
To: Accord Claims(AV); SUR; assignments
Cc: Accord Auto Services
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM23D204136/GBE5482J/C02/KHONGLH & Your Ref: SLP9483D

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Celia,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Based on both parties' reports, your client vehicle door opened whilst our insured vehicle moved off. We are of view not liable towards your client's claim.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Kindly refer to ezclaim.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Wednesday, June 14, 2023 1:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lynn Khong <lynn.khong@sg.cntaiping.com>; Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>
Subject: Re: PRE-REPAIR SURVEY-Our Ref: SNM23D204136/GBE5482J/C02/KHONGLH & Your Ref: SLP9483D

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Dear Sir/Madam,

Kindly assist arrange M/s LKK as above mentioned.

In the meantime, we would like to check on the liability.

Thank you.

Kind regards,

Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Wed, Jun 14, 2023 at 11:33 AM <donotreply.claims@sg.cntaiping.com> wrote:

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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