

Meng Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 14 June 2023 10:03 am
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: 47457 PRS.pdf

Pre Repair Survey for SMZ 7154 C (Your Ref: SNJ 6432 D - MSIG Our Ref: TKSF/M492-ACC-47457.23/sf)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg    

A Member of **MS&AD** INSURANCE GROUP

From: Motor Survey

Sent: Wednesday, 14 June 2023 9:59 AM

To: 'Janice Kee' <janice.kee@ksteoptr.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: RE: Pre Repair Survey for SMZ 7154 C (Your Ref: SNJ 6432 D - MSIG Our Ref: TKSF/M492-ACC-47457.23/sf)

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd – Kenneth Kong** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Wednesday, 14 June 2023 9:46 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: Re: Pre Repair Survey for SMZ 7154 C (Your Ref: SNJ 6432 D - MSIG Our Ref: TKSF/M492-ACC-47457.23/sf)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

Our client has agreed to the usage of Kenneth Kong from LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong from LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.

Regards,
Janice
c/o Teo Keng Siang LLC
111 North Bridge Road,
#23-01 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: 14 June 2023 09:27

To: Janice Kee <janice.kee@ksteoptr.com>

Subject: RE: Pre Repair Survey for SMZ 7154 C (Your Ref: SNJ 6432 D - MSIG Our Ref: TKSF/M492-ACC-47457.23/sf)

Dear Sir/Mdm,

We refer to your email dated 13/06/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants (**not available from 13/06/2023 to 16/06/2023**)
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) TT Garajan
3. Marcus Chua	8) Victor Png
4. Ng You Han	
5. Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.





From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Tuesday, 13 June 2023 1:42 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: Pre Repair Survey for SMZ 7154 C (Your Ref: SNJ 6432 D Our Ref: TKSF/M492-ACC-47457.23/sf)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,
Janice
c/o Teo Keng Siang LLC
111 North Bridge Road,
#23-01 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.