

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 26 June 2023 11:40 AM  
**To:** esther@tempfrost.com; derekheng20@gmail.com  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SLA2520E(AIG) AND SMH4255J AT/ALONG BLK 601A ELIAS ROAD MULTI-STOREY CARPARK ON 10/06/2023

**Yong Hoong Yeng** [By Email Only]  
DRIVER: Heng Jin Hua, Derek

Dear Sir/Madam,

**You Ref: SLA2520E**  
**Our Ref: CC6/AIG23005987/Upa3**  
**ACCIDENT INVOLVING SLA2520E(AIG) AND SMH4255J AT/ALONG BLK 601A ELIAS ROAD MULTI-STOREY CARPARK ON 10/06/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMH4255J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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