

Your Ref : To be Advised

Our Ref : 230527-TPC-JSSM14-SNH7674B

27th June 2023

ALLIANZ INSURANCE SINGAPORE PTE LTD

WITHOUT PREJUDICE

79 Robinson Road

BY HAND

#09-01

Singapore 068897

Attn : Motor Claims Department

Dear Sirs,

LETTER OF DEMAND ACCIDENT INVOLVING MOTOR VEHICLE SNH7674B & SKC1525A AT/ALONG JUNCTION OF SENGKANG EAST ROAD & ANCHRALE ST, SINGAPORE ON 27/05/2023 @ 19:10 HRS

We are the appointed workshop for **LOW MANCAI ALEX** the owner of motor vehicle **SNH7674B** which was involved in the above captioned accident with your insured vehicle **SKC1525A**.

The said accident was a result of and/or contributed to by the negligence of the driver of your/your insured vehicle and our client's vehicle had suffered damages.

The letter of AUTHORITY AND INDEMNITY is attached at the end of this LETTER OF DEMAND for your review.

Please note that we are acting for the PROPERTY DAMAGE only.

We hereby quantify our client's claims as follow:-

1. Cost of Repair (Agreed) - See Attached AMM Invoice No. INV000679-01	S\$ 2,500.00
2. Loss of Rental (07days @ \$130/day) - See Attached AMM Invoice No. INV000679-02	S\$ 910.00
3. Towing - See Attached AMM Invoice No. INV000679-03	S\$ 120.00
4. LTA Search - See Attached AMM Invoice No. INV0006679-04	S\$ 26.75
Total	S\$ 3,556.75

Kindly make payment of **\$3,556.75** to **JSSM AUTOSOLUTIONS PTE. LTD.** within 14 days via direct transfer to our **UOB Account No. 388-321-141-1** or Crossed cheque payable to **JSSM AUTOSOLUTIONS PTE. LTD.**

 **Please ensure the cheque is sent to 8 Kaki Bukit Avenue 4 #02-13 Premier @ Kaki Bukit Singapore 415875.**

Regards



"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

LETTER OF AUTHORISATION & INDEMNITY

Accident along / at JUNCTION OF SENGKANG EAST RD & ANCHORVALE ST

(Location) on 27.05.2023 1910 (Date)

In consideration of **JSSM Autosolutions PTE LTD** (202012242C) located at 8 Kaki Bukit Ave 4, Premier@Kaki Bukit #02-13 S(415875), repairing my motor vehicle SNH7674B (Vehicle No.) at my/our request.

I LOW MANCAI ALEX (Name) SXXXX1211 (NRIC/UEN) of

338A ANCHORVALE CRESCENT #05-B1 S(541338) (Address), owner of motor vehicle SNH7674B (Vehicle No.) hereby authorize **JSSM Autosolutions PTE LTD** to demand claim, settle and receive whatever amount settled payable by the insurance company or 3th Party.

I further authorize them to commence legal proceedings for my cost of repairs, loss of use and any other losses incurred by me on my behalf by appointing any advocates & Solicitors of **JSSM Autosolutions PTE LTD's** choice to act for me/us in respect of the said accident above.

I understand and authorize that all the amount claimed or settled shall belong and make payable to **JSSM Autosolutions PTE LTD** by the insurance company of the 3th Party or the 3th Party itself.

I fully authorize **JSSM Autosolutions PTE LTD** to give an absolute discharge on my behalf, including signing of Discharge Voucher(s) and/or other documents necessary relating to the conduct and disposal of my claims.

I further agree to fully co-operate and attend all courts hearings that are necessary to the claims maintained by **JSSM Autosolutions PTE LTD**.

Also, I further agree and undertake to indemnify **JSSM Autosolutions PTE LTD** against my claim for costs which arise therewith. In the event of my claim is unsuccessful, I undertake to pay to **JSSM Autosolution PTE LTD** the cost of repairs of the said vehicle. In the event that the settlement cheque were to be drawn in my my favour, I hereby give my instructions to clear the said cheque on my behalf by presenting the same for payment directly made into **JSSM Autosolution PTE LTD's** account.

Further, I agree to bear all necessary costs and disbursements incurred by **JSSM Autosolutions PTE LTD** in the process of recovering said monies from me in the event which bank in the settlement cheque from the 3th Party Insurers for my claims and do not settle your bills for my vehicle's repair.

Upon clearance of said cheque, I further authorize **JSSM Autosolutions PTE LTD** and/or their appointed solicitors to utilize the monies to pay their charges without further reference to me.

I confirm that the payment to **JSSM Autosolutions PTE LTD** shall amount to a good discharge of **JSSM Autosolutions PTE LTD's** and/or their appointed solicitor's obligation to me in respect of the settlement monies.

X



LOW MANCAI ALEX SXXXX1211

SIGNATURE / COMPANY'S CHOP

NAME / NRIC / UEN

27.05.2023

DATE



JSSM AUTOSOLUTIONS PTE. LTD.

8 KAKI BUKIT AVENUE 4

#02-13 PREMIER @ KAKI BUKIT

Singapore 415875

shien@jssmautosolutions.com

Tax Invoice

Bill to : ALLIANZ INSURANCE SINGAPORE PTE LTD
78 ROBINSON ROAD #09-01
SINGAPORE 068897

Invoice No : JSSM000679-01
Date : 27/6/2023
Ref : 230527-TPC-JSSM14-SNH7674B

Owner Name : LOW MANCAI ALEX

Vehicle No : SNH7674B

MERCEDES BENZ GLC250 4MATIC

Driver Name : LOW MANCAI ALEX

Veh Model : COUPE AMG LINE (R19 LED)

Chassis No : WDC2533462F670020

Qty	Description	Unit Price S\$	Amount S\$
1	Repair Cost	2,500.00	2,500.00
Subtotal SGD			2,500.00
Grand Total SGD			2,500.00

This is a computer generated tax invoice. No signature is required.

Please make payment to:

UOB Current A/c No: 388-321-141-1 or

UEN No: 202012242C

Cheque should be made payable to " JSSM AUTOSOLUTIONS PTE LTD"

For bank transfer and Paynow, Please indicate invoice number and notify us via email : shien@jssmautosolutions.com



AMM LEASING PTE LTD

Co.Reg No : 199906187G

51 UBI AVE 1, #05-28 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933

Tax Invoice

Bill to : Low Mancai Alex

Invoice No : ALIN2023053

Date : 14 Jun 2023

Ref : SKX4362Y

Qty	Description	Unit Price S\$	Amount S\$
7 Days	Car rental - SKX4362Y Toyota Harrier Period: 07/06/2023 to 14/06/2023	130.00	910.00
Subtotal SGD			910.00
Grand Total SGD			910.00

This is a computer generated tax invoice. No signature is required.

Bank Details : UOB Bank : 2173098008, Bank Code: 7375, Branch Code: 068

PAYNOW : UEN 199906187G

For bank transfer and Paynow, Please indicate invoice number and notify us via email : accounts@ammpl.com.sg

Cheque should be made payable to " AMM Leasing Pte Ltd"



MEGA MALL PTE LTD UEN: 201424510Z

☒ AMM LEASING PTE LTD UEN: 199906187C

☐ AUTO MEGA MALL PTE LTD UEN: 201424510Z

RENTAL AGREEMENT

Date: 07/06/2023

VEHICLE RECORD DETAILS

Make & Model: Toyota Harrier Colour: Black

Vehicle Reg No: SKX45624

Chassis No: -

Vehicle Mileage(km): - Fuel Bal: 2 BTR

Commencing Date: 07/06/23 End Date: 14/06/23

Rental / Day: \$ 130/- Rental / Week: \$ -

Deposit paid: \$ -

*DEPOSITS WILL BE FORFEITED IF VEHICLE IS RETURNED BEFORE END DATE *DEPOSITS CANNOT BE USED TO OFF SET OUTSTANDING RENTAL *ACCIDENT EXCESS FEES WILL BE COLLECTED UPFRONT IN THE EVENT OF ANY ACCIDENT, REFUND WILL BE APPLICABLE IF HIRER IS DEEMED BY INSURANCE COMPANY AS NOT AT FAULT*

HIRER'S DETAILS

Name: Leo mancai Alex Nric: SXXXX1211 Contact: -

DOB: 24/07/1981 Address: 338A Anchorvale Crescent #05-01 (S) 541336

Next of Kin / Spouse (for emergency purpose)

Name: / Contact: /

Address: / (S) /

VEHICLE INSURANCE

Local Insurance Excess Fees WITH CDW OD Excess: \$ 1500 TP Excess: \$ 1500 (Before GST)

Malaysia Insurance Excess Fees CDW Not Applicable OD Excess: \$ 5,000 TP Excess: \$ 5,000 (Before GST)

Under Age Insurance Excess of \$5,000 (before GST) is applicable if the driver of the vehicle is below 27yrs old.

CDW APPLICABLE TO 1 CLAIM ONLY, FOLLOWING CLAIMS WILL BE (OD) \$2,500, (TP) \$2,500. R

*Engagement with the "HIRER" as per above detail ONLY. Failure to comply the above or hirer is caught / proven to subletting to other drivers, our company reserves all it rights to forfeit the Deposits, and all loss / damages incurred by the Hirer's failure to comply or negligence. Contract will be Terminated and vehicle will be repossessed.

R

HIRER'S - Signature

"HIRER" hereby agree, and understood all the terms & conditions of both sides of this agreement and signifies acceptance upon signing of agreement.

Additional Notes & Charges

-This Vehicle can be driven not further than state of JOHOR CDW Not Applicable Out of Singapore

-Towing to be borne by Renter if Vehicle is outside Singapore / crosses Singapore Customs

Below are Charges to be imposed if:

1. Loss Key \$500.00
2. Towing of vehicle due to default payment: \$380.00
3. Admin charges on top of Fine for payment of Fines on behalf of renter: \$50.00 per transaction
4. Late Rental Payment fees \$20/day
5. Late Vehicle Maintenance fee: \$5/KM

HIRER must file a report within 24HRS of any Accidents including Private Settlements. Our Vehicle can only be TOWED to our Authorized Workshop For Repairs. FAILURE to do so we will claim all expenses incurred to repair the vehicle & will Reupdate all CLAIMS / LEGAL CLAIMS to the HIRER.



AUTO MEGA MALL PTE LTD - Signature,



JSSM AUTOSOLUTIONS PTE. LTD.

8 KAKI BUKIT AVENUE 4

#02-13 PREMIER @ KAKI BUKIT

Singapore 415875

shien@jssmautosolutions.com

Tax Invoice

Bill to : ALLIANZ INSURANCE SINGAPORE PTE LTD
78 ROBINSON ROAD #09-01
SINGAPORE 068897

Invoice No : JSSM000679-03
Date : 27/6/2023
Ref : 230527-TPC-JSSM14-SNH7674B

Owner Name : LOW MANCAI ALEX

Vehicle No : SNH7674B

MERCEDES BENZ GLC250 4MATIC

Driver Name : LOW MANCAI ALEX

Veh Model : COUPE AMG LINE (R19 LED)

Chassis No : WDC2533462F670020

Qty	Description	Unit Price S\$	Amount S\$
1	Towing Fee	120.00	120.00
Subtotal SGD			120.00
Grand Total SGD			120.00

This is a computer generated tax invoice. No signature is required.

Please make payment to:

UOB Current A/c No: 388-321-141-1 or

UEN No: 202012242C

Cheque should be made payable to " JSSM AUTOSOLUTIONS PTE LTD"

For bank transfer and Paynow, Please indicate invoice number and notify us via email : shien@jssmautosolutions.com





Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 30 May 2023 / 15:04:41

Receipt Date/Time : 30 May 2023 / 15:04:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230530-002282

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SKC1525A
As at 27 May 2023/19:10:00
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.
1 Insurance Enquiry - SKC1525A
Enquiry Fee
20230530150209441382

24.77	1.98	26.75
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Sub-Total	24.77	1.98	26.75
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Total Before Rounding	24.77	1.98	26.75
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Rounding Difference			0.00
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Total Amount Payable			26.75
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Paid By			
426588XXXXXX7789	eNETS Credit Card		26.75

Total			26.75
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Cash Change			0.00
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Tendered Amount			26.75
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Excess Refundable Amount			0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 27 July 2023 3:14 pm
To: felciateo19@gmail.com
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SKC1525A (ALLIANZ) AND SNH7674B AT/ALONG ANCHORVALE ROAD TOWARDS TUAS ON 27/05/2023

Dear Felicia,

We refer to the above matter.

We have obtained Allianz's approval to settle third party claim. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)
Sent: Tuesday, June 27, 2023 8:24 AM
To: 'felciateo19@gmail.com' <felciateo19@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKC1525A (ALLIANZ) AND SNH7674B AT/ALONG ANCHORVALE ROAD TOWARDS TUAS ON 27/05/2023

Dear Teo Hwee Leng Felicia,

We refer to our email below.

My apologies for the typo error, the correct third party's vehicle number should be SNH7674B. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)
Sent: Tuesday, June 27, 2023 8:20 AM
To: felciateo19@gmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SKC1525A (ALLIANZ) AND SNH7674B AT/ALONG ANCHORVALE ROAD TOWARDS TUAS ON 27/05/2023

Dear Teo Hwee Leng Felicia,

You Ref: SKC1525A
Our Ref: CC4/AIS23005966/Uya3
ACCIDENT INVOLVING SKC1525A (ALLIANZ) AND SNH7474B AT/ALONG ANCHORVALE ROAD TOWARDS TUAS ON 27/05/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SNH7674B** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact me. Thank you.

**I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler


LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Jun 2023 17:06	Clm Dtl Modified	Claimant's Name: -> LOW MANCAI ALEX.	[A] HOW MEI KWAN
2	12 Jun 2023 17:06	Clm Veh Model Changed	(205521) MERCEDES-BENZ GLC 250 2.0 4MATIC COUPE AMG LINE (R19 LED (A).	[A] HOW MEI KWAN
3	12 Jun 2023 17:06	Clm Created	Reg No: SNH7674B. Acct Date: 2023/05/27. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: JSSM AUTOSOLUTIONS PTE L TD (HQ)	[A] HOW MEI KWAN
4	12 Jun 2023 17:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Jun 2023 17:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/06/21	[A] HOW MEI KWAN
6	12 Jun 2023 17:06	Adj Mandate Set	Approved:5000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Jun 2023 17:08	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	14 Jun 2023 09:14	Adj Adjuster Assigned	ADRIAN LING -> MARCUS CHUA	[A] VERON CHEN
9	15 Jun 2023 12:32	Clm Dtl Modified	Insured Name: -> TEO HWEE LENG FELICIA. Insured ID: -> S9416807D. Claimant's ID: -> S81221211.	[A] HOW MEI KWAN
10	15 Jun 2023 12:32	Clm Registration Modified	Pol No:->SP2003777969-01.	[A] HOW MEI KWAN

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2979516	12 Jun 2023 17:06:33	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SNH7674B		xx.xx

EzLyna (LKKAUTO)

From: admin2@jssmautosolutions.com
Sent: Monday, 24 July 2023 4:53 pm
To: EzLyna (LKKAUTO)
Cc: motorclaims@jssmautosolutions.com; sean@jssmautosolutions.com; shien@jssmautosolutions.com; admin1@jssmautosolutions.com
Subject: RE: E-VOUCHER / OFFER / LETTER OF DEMAND (LOD) for accident between SNH7674B & SKC1525A DOA: 27.05.2023
Attachments: Letter of Authorization SNH7674B.pdf

'WITHOUT PREJUDICE'

Dear Ezlyna,

We have reviewed the offer and we are pleased to accept it.

Please inform me if you require more documents for this case.

If not please process the payment to us as follows :

Bank account details

Account Name:	JSSM AUTOSOLUTIONS PTE LTD
Paynow:	202012242C
Bank Name:	United Overseas Bank (UOB)
Bank Account No.:	388-321-141-1
Bank Branch:	JEM
Bank Code:	336
Swift Code:	UOVBSGSG
Cheque Mail to:	Block 8 Kaki Bukit Avenue 4 #02-13 Premier @ Kaki Bukit (S) 415875

Thank you.

“ The contents of this email apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this email.”

Motor Claims Department
JSSM AUTOSOLUTIONS PTE LTD [HQ]
8 KAKI BUKIT AVENUE 4 #02-13
PREMIER@KAKI BUKIT S(415875)
Mobile: (65) 9027 9220
Email: admin2@jssmautosolutions.com

WORKSHOP ADDRESS:

No. 8 Kaki Bukit Ave 4
Premier@Kaki Bukit #02-13
Singapore 415875

From: "EzLyna (LKKAUTO)" <ezlyna@lkkauto.com>

Date: Monday, 24 July 2023 at 11:57 AM

To: Lim Jonathan <motorclaims@jssmautosolutions.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: E-VOUCHER / OFFER / LETTER OF DEMAND (LOD) for accident between SNH7674B & SKC1525A
DOA: 27.05.2023

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,126.75** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **27-May-2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

***Kindly provide BANK DETAILS to effect payment.**

Thank you.

Warmest Regards,
Ezlyna
LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

From: Lim Jonathan <motorclaims@jssmautosolutions.com>

Sent: Monday, July 24, 2023 11:30 AM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; sean@jssmautosolutions.com; shien@jssmautosolutions.com; admin1@jssmautosolutions.com; admin2@jssmautosolutions.com

Subject: Re: OFFER / LETTER OF DEMAND (LOD) for accident between SNH7674B & SKC1525A DOA: 27.05.2023

Good day,

Its been 2 weeks. We are just following up on the discharge voucher (DV) for this case as we would like to quickly close this case without any delay

Thanks!

Motor Claims Department

H/P: (+65) 9126 9987

Email: Motorclaims@jssmautosolutions.com

Pre-REPAIR INSPECTION ADDRESS:

No. 8 Kaki Bukit Ave 4 @ Premier @02-13

Singapore 415875



JSSM AUTOSOLUTION PTE LTD

| No.8 Kaki Bukit @ Premier #03-41/42/27, #02-13, #01-54 Singapore 415874

Office: +65 6748 1141 | Fax: +65 67491141

From: "EzLyna (LKKAUTO)" <ezlyna@lkkauto.com>

Date: Monday, 17 July 2023 at 11:07 AM

To: Lim Jonathan <motorclaims@jssmautosolutions.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:OFFER / LETTER OF DEMAND (LOD) for accident between SNH7674B & SKC1525A DOA:
27.05.2023

Without Prejudice

Dear Jonathan,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

1. Cost of Repair	\$ 2,500.00
2. Loss of Rental (4 days x \$130)	\$ 520.00
3. LTA/GIA Search Fee	\$ 26.75
4. Towing Fee	\$ 80.00
Total	\$ 3,126.75

*Date of Accident 27.05.2023, date of appointment from Allianz to conduct PRI on 12.06.2023 and PRI inspected on 14.06.2023. There is no delay to conduct PRI by either Allianz for LKK.

****Based on damages photo & estimate submitted, vehicle does not require towing but for an amicable settlement, our principal's offer \$80.00 for this case.**

Kindly confirm acceptance, E-voucher will follow shortly. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)
Sent: Wednesday, July 5, 2023 11:15 AM
To: Lim Jonathan <motorclaims@jssmautosolutions.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LETTER OF DEMAND (LOD) for accident between SNH7674B & SKC1525A DOA: 27.05.2023

Dear Jonathan,

We refer to your email below.

LOD received with thanks.

With warmest regards,
Ezlyna

From: Lim Jonathan <motorclaims@jssmautosolutions.com>
Sent: Tuesday, July 4, 2023 3:51 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: 'admin1@jssmautosolutions.com' <admin1@jssmautosolutions.com>; admin2@jssmautosolutions.com; 'sean@jssmautosolutions.com' <sean@jssmautosolutions.com>; 'shien@jssmautosolutions.com' <shien@jssmautosolutions.com>
Subject: Re: LETTER OF DEMAND (LOD) for accident between SNH7674B & SKC1525A DOA: 27.05.2023

Take note the Reference number mistake.

230527-TPC-JSSM14-SNH7674B

Motor Claims Department

H/P: (+65) 9126 9987

Email: Motorclaims@jssmautosolutions.com

Pre-REPAIR INSPECTION ADDRESS:

**No. 8 Kaki Bukit Ave 4 @ Premier @02-13
Singapore 415875**



JSSM AUTOSOLUTION PTE LTD

From: Lim Jonathan <motorclaims@jssmautosolutions.com>

Date: Tuesday, 4 July 2023 at 3:28 PM

To: <Ezlyna@lkkauto.com>

Cc: "'admin1@jssmautosolutions.com'" <admin1@jssmautosolutions.com>, <admin2@jssmautosolutions.com>, "'sean@jssmautosolutions.com'" <sean@jssmautosolutions.com>, "'shien@jssmautosolutions.com'" <shien@jssmautosolutions.com>

Subject: RE: LETTER OF DEMAND (LOD) for accident between SNH7674B & SKC1525A DOA: 27.05.2023

WITHOUT PREJUDICE,

Your REF: TO BE ADVISED

Our REF: 230211-TPC-JSSM07-SMW4341P

Good day Ezlyna,

I hope my email find you well.

Attached you will find the LOD of the above mention claim case. In effort to resolve and settle this matter directly save as to further cost. We are looking to hear an offer from you in reference to the finalised cost we have made with your appointed Surveyor.

Please kindly get back to me soonest. I thank you for your assistance on this matter 😊

Motor Claims Department

H/P: (+65) 9126 9987

Email: Motorclaims@jssmautosolutions.com

Pre-REPAIR INSPECTION ADDRESS:

**No. 8 Kaki Bukit Ave 4 @ Premier @02-13
Singapore 415875**



JSSM AUTOSOLUTION PTE LTD

| No.8 Kaki Bukit @ Premier #03-41/42/27, #02-13, #01-54 Singapore 415874
Office: +65 6748 1141 | Fax: +65 67491141