

Meng Yan (LKK Auto)

From: Anil Kumar <anil@htapartners.com.sg>
Sent: Monday, 12 June 2023 3:21 pm
To: 'Jaime Tay'; assignments
Cc: Vinodh Visvanathan
Subject: RE: EQI REF: DM23HO01237/JT // YOUR REF: GBJ5460X & OUR REF: TCL.VV.an.50242.23.jdm -ACCIDENT INVOLVING SND634J & GBJ5460X ON 05/06/23
Attachments: GIA.pdf

Dear Jaime,

We refer to your email dated even date.

As requested, we enclose the amended copy for your attention.

Kind Regards,

Anil Kumar
Secretary
For and on behalf of Mr. Vinodh Visvanathan

M/S HIN TAT AUGUSTINE & PARTNERS

20 Upper Circular Road
#02-10/12, The Riverwalk
Singapore 058416

Tel: 6533 0212 | Fax: 6533 0163 | www.htapartners.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, June 12, 2023 3:13 PM
To: Anil Kumar <anil@htapartners.com.sg>; assignments <assignments@lkkauto.com>
Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>
Subject: EQI REF: DM23HO01237/JT // YOUR REF: GBJ5460X & OUR REF: TCL.VV.an.50242.23.jdm -ACCIDENT INVOLVING SND634J & GBJ5460X ON 05/06/23

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Anil,

Thank you for your email. Arrangement will be made accordingly.

Please let us have the addendum once available.

Dear Sirs,

Please assist on PRS assignment on WP basis. Insured NR.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Anil Kumar <anil@htapartners.com.sg>

Sent: Monday, 12 June 2023 2:34 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>

Subject: RE: NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: GBJ5460X & OUR REF: TCL.VV.an.50242.23.jdm -ACCIDENT INVOLVING SND634J & GBJ5460X ON 05/06/23

Without Prejudice

Save As To Cost

Dear Jaime,

We refer to your email dated even date.

Kindly note that the time of the accident should 13.48 hrs instead of 15:00 hrs. Our client of SND634J is making the necessary amendments for the same.

Kind Regards,

Anil Kumar

Secretary

For and on behalf of Mr. Vinodh Visvanathan

M/S HIN TAT AUGUSTINE & PARTNERS

20 Upper Circular Road

#02-10/12, The Riverwalk

Singapore 058416

Tel: 6533 0212 | Fax: 6533 0163 | www.htapartners.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Monday, June 12, 2023 2:12 PM

To: Anil Kumar <anil@htapartners.com.sg>

Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>

Subject: RE: NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: GBJ5460X & OUR REF: TCL.VV.an.50242.23.jdm -ACCIDENT INVOLVING SND634J & GBJ5460X ON 05/06/23

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Anil,

Please let us have your client's GIA report.

We are not able to register the claim & assign surveyor without any information of the accident as our insured has not reported.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay

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From: Anil Kumar <anil@htapartners.com.sg>

Sent: Monday, 12 June 2023 1:54 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>

Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>

Subject: RE: NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: GBJ5460X & OUR REF: TCL.VV.an.50242.23.jdm -ACCIDENT INVOLVING SND634J & GBJ5460X ON 05/06/23

Without Prejudice

Save As To Cost

Dear Sirs,

We refer to your email dated even date.

Our client agrees to appoint Mr Adrian Ling from M/s LKK Auto Consultants Pte Ltd to be appointed as the Single Joint Expert (SJE) to finalize the Cost of Repairs in respect of our clients vehicle SND634J for the above matter.

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Venue : JD Motorsports Pte Ltd
25 Kaki Bukit Road 4
#05-76 Synergy@KB
Singapore 417800

Contact Person : Richard : 90234180

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference

Kind Regards,

Anil Kumar

Secretary

For and on behalf of Mr. Vinodh Visvanathan

M/S HIN TAT AUGUSTINE & PARTNERS

20 Upper Circular Road

#02-10/12, The Riverwalk

Singapore 058416

Tel: 6533 0212 | Fax: 6533 0163 | www.htapartners.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Monday, June 12, 2023 12:45 PM

To: Anil Kumar <anil@htapartners.com.sg>

Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>

Subject: RE: NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: GBJ5460X & OUR REF: TCL.VV.an.50242.23.jdm -ACCIDENT INVOLVING SND634J & GBJ5460X ON 05/06/23

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Anil,

Our insured has not reported the accident. Please let us have your client's GIA report in order for us to register the claim.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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<p>3) RT Appraisal Pte Ltd</p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) Formteam Adjusters Pte Ltd</p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>	<p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) Appraisals Associates Pte Ltd</p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>	<p>8) Infiniti Appraisal Service</p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>
<p>9) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

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Regards,

Jaime Tay
[Executive | Claims](#)



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From: Anil Kumar <anil@htapartners.com.sg>

Sent: Monday, 12 June 2023 10:05 AM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>

Cc: Vinodh Visvanathan <Vinodh@htapartners.com.sg>

Subject: RE: NOTICE OF PRE-REPAIR INSPECTION - YOUR REF: GBJ5460X & OUR REF: TCL.VV.an.50242.23.jdm -ACCIDENT

INVOLVING SND634J & GBJ5460X ON 05/06/23

Importance: High

Without Prejudice

Save As To Cost

Dear Sir,

ACCIDENT INVOLVING SND634J & GBJ5460X ON 05/06/23 @ TIME: 15:00 HRS ALONG 7 MANDAI LINK (MANDAI CONNECTION)

We *are instructed to notify you* of the above-mentioned road traffic accident which involves our client's vehicle registration number **SND634J** and your insured's vehicle registration number **GBJ5460X** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Anil (Secretary)
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext.256
Direct Fax: 63383536
Fax : 6533 0313