

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Friday, 30 June 2023 10:05 am  
**To:** BLL Accounts  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING YN4014P & YP7132B ON 31/05/2023 08:30 ALONG/AT SATS CARGO

### M/S BLL'S HOLDINGS PTE LTD

Dear Ms Mardhia,

We refer to your email below. Thank you for your prompt reply with enclosed accident report.

Our Ref: CC4/AIS23005950/Uya3

### ACCIDENT INVOLVING YN4014P & YP7132B ON 31/05/2023 08:30 ALONG/AT SATS CARGO COMPLEX (LOADING BAY)

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **YP7132B** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 10<sup>th</sup> July 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*\*I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** BLL Accounts <accounts@bll.com.sg>  
**Sent:** Tuesday, June 27, 2023 12:07 PM  
**To:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Joeann Lee <joeann@bll.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING YN 4014P & YP 7132B ON 31/05/2023 08:30 ALONG/AT SATS CARGO

Dear Ezlyna

Please find enclosed accident report for YN4014P.

Thank you.

**Regards**

*Mardhia*

BLL's Holdings Pte Ltd  
7 Airline Road  
Changi Airfreight Centre  
CAB "E" #01-29  
Singapore 819834  
P.O.Box 882  
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Singapore 918113

Tel: + 65-6542 2326

Fax: +65-6542 2319

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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, 21 June 2023 4:58 pm  
**To:** [accounts@bll.com.sg](mailto:accounts@bll.com.sg)  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING YN 4014P & YP 7132B ON 31/05/2023 08:30 ALONG/AT SATS CARGO

Dear Ms Madia,

Enclosed third party reporting is for your ease reference. Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, June 21, 2023 4:56 PM  
**To:** '[accounts@bll.com.sg](mailto:accounts@bll.com.sg)' <[accounts@bll.com.sg](mailto:accounts@bll.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** ACCIDENT INVOLVING YN 4014P & YP 7132B ON 31/05/2023 08:30 ALONG/AT SATS CARGO

**M/S BLL'S HOLDINGS PTE LTD**

Dear Ms Madia,

OUR REF : CC4/AIS23005950/Uya3

**YOUR REF : YN 4014P**

**ACCIDENT INVOLVING YN 4014P & YP 7132B ON 31/05/2023 08:30 ALONG/AT SATS CARGO COMPLEX (LOADING BAY)**

We refer to the above matter and our previous tele conversation.

We are the appointed loss adjuster by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your motor policy.

We have received a third-party claim(s) from YP 7132B against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to Allianz. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre. The report has to be lodged at any of Allianz Authorised Workshops or reporting centres (subject to your policy). For the list of Allianz Authorised Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder or visit <https://www.allianz.sg>.

Kindly check with your employee/driver/contractor that involved in this accident & update us.

Your kind reply & co-operation is much appreciated. Thank you

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

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