

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 16 June 2023 1:46 PM
To: SUR; paul.ong@wearnes.com
Subject: RE: OD Claim SMN2639S - Ergo ref: CDMPG23001326-001-DOA: 29/5/2023

Dear Paul,

As instructed by our client , please proceed to repair the **insured vehicle SMN 2639S. (Excess \$1200/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, June 12, 2023 10:14 AM
To: SUR <sur@lkkauto.com>; paul.ong@wearnes.com
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Foo Ai Ngoh <aingoh.foo@ergo.com.sg>
Subject: FW: OD Claim SMN2639S - Ergo ref: CDMPG23001326-001

Dear LKK,

Please assist OD survey.

Aside to Paul,

Kindly inform insured to amend accident report to claiming OD.

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMN2639S
INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	TERRY TAN SOON LEE @ HUIRI AMITA
NRIC No	SXXXX157G
Email Address	TERRY.TAN@BESTFORDGROUP.COM
Mobile Phone No	(Phone) +65-98421589
Alternative Phone No	*
VEHICLE PARTICULARS	
Manufacturer	Volvo
Model	V60
Variant	*
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1969

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Melody Teoh
Executive, Claims
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
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From: Paul Ong Qing Yong <paul.ong@wearnest.com>
Sent: Monday, 12 June 2023 8:52 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Richmond Ho <richmond.ho@wearnest.com>
Subject: OD Claim SMN2639S

Hi,

Please find attached for OD Claim.

Kindly register the claim, thank you.

Paul Ong

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

M (65) 8126 1237 D (65) 6378 9336

www.wearnesauto.com paul.ong@wearnes.com

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