

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 14 June 2023 8:51 AM
To: 'CLAIMS@CHENGAUTO.COM'; admin-d; SUR; assignments
Subject: RE: SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : CLMOMVP000001344

Dear Rachel,

As instructed by our client , please proceed to repair the **insured vehicle SMZ 1504R. part by part repair. (Excess \$700/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lok, Jasmine <jasmine.lok@sg.gaig.com>
Sent: Friday, June 9, 2023 5:31 PM
To: 'CLAIMS@CHENGAUTO.COM' <CLAIMS@CHENGAUTO.COM>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: RE: SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : CLMOMVP000001344

Dear Rachel,

We spoken just now.

Noted on your request, we will survey on a without prejudice basis.

Please let us have the cost of repair estimate for our attention.

Aside to LKK,

Please accept assignment for OD survey.

Thank you

Best Regards

Jasmine Lok, Claims | P. +65 6804 6059 | jasmine.lok@sg.gaig.com



Division | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)

Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)

From: Ang, Jeannie **On Behalf Of** Motor Claims

Sent: 09 June 2023 4:08 PM

To: CLAIMS@CHENGAUTO.COM

Subject: RE: [External] SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : NEW

Dear Rachel,

May we have the cost of repair? Thank you.

Please note that this email is on "Without Prejudice", and should not be construed as an admission of liability.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Jeannie Ang, Executive, Claims | P: +65 6804 7846 | jeannie.ang@sg.gaig.com



Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)

From: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Sent: 09 June 2023 4:04 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Subject: [External] SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : NEW

Dear Sir/Madam,

We, the repairers for vehicle (SMZ1504R) is filing an Own Damage Claim.

Kindly arrange for pre-inspection survey.

We look forward to your prompt reply.

Please let us have the Claim Ref. No. for future correspondence.

Thank you.

Rachel Lai | Claims Department



HP : (65) 8666 7775

Office-Tel : (65) 6631 0707

Reporting Centre & Workshop

5 Soon Lee Street
#01-60, Pioneer Point
Singapore 627607

Spraypaint

1 Soon Lee Street
#06-41, Pioneer Centre
Singapore 627605

CO2 Motorwerkz

5 Soon Lee Street
#01-55, Pioneer Point
Singapore 627607



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