

Veron Chen (LKKAUTO)

From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Sent: Tuesday, 13 June 2023 9:19 PM
To: Veron Chen (LKKAUTO); Meng Yan (LKK Auto); SUR; assignments
Subject: RE: SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : CLMOMVP000001344
Attachments: SMZ 1504R mark est.pdf; SMZ 1504R preli revised.pdf

Dear Veron,

Please proceed to authorise repair.

OD excess \$700.00.

Thank you.

Please note that this email is on "Without Prejudice", and should not be construed as an admission of liability.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published April 2022

Standard & Poor
A+ (Strong)
Affirmed March 8, 2022

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As CO continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: 13 June 2023 10:28 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Lok, Jasmine <jasmine.lok@sg.gaig.com>; SUR

<sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: [External] RE: SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : CLMOMVP000001344

Dear Jasmine,

Enclosed preliminary revised of vehicle SMZ 1504R

Date of survey: 12/6/2023

Number of days (estimated) :9 days

Part by part repair.

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, June 12, 2023 10:37 AM

To: Lok, Jasmine <jasmine.lok@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: RE: SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : CLMOMVP000001344

Dear Jasmine,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lok, Jasmine <jasmine.lok@sg.gaig.com>

Sent: Friday, June 9, 2023 5:31 PM

To: 'CLAIMS@CHENGAUTO.COM' <CLAIMS@CHENGAUTO.COM>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: RE: SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : CLMOMVP000001344

Dear Rachel,

We spoken just now.

Noted on your request, we will survey on a without prejudice basis.

Please let us have the cost of repair estimate for our attention.

Aside to LKK,

Please accept assignment for OD survey.

Thank you

Best Regards

Jasmine Lok, Claims | P. +65 6804 6059 | jasmine.lok@sg.gaig.com



Division | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)

Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)

From: Ang, Jeannie **On Behalf Of** Motor Claims

Sent: 09 June 2023 4:08 PM

To: CLAIMS@CHENGAUTO.COM

Subject: RE: [External] SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : NEW

Dear Rachel,

May we have the cost of repair? Thank you.

Please note that this email is on "Without Prejudice", and should not be construed as an admission of liability.

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For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Jeannie Ang, Executive, Claims | P: +65 6804 7846 | jeannie.ang@sg.gaig.com



Division | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)

Moody's
A1 (Good)

Standard & Poor's
A+ (Strong)

From: CLAIMS@CHENGAUTO.COM <CLAIMS@CHENGAUTO.COM>

Sent: 09 June 2023 4:04 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Subject: [External] SMZ 1504R - CHIA HEE CHUA | DOA : 07/06/2023 | REF. NO. : NEW

Dear Sir/Madam,

We, the repairers for vehicle (SMZ1504R) is filing an Own Damage Claim.

Kindly arrange for pre-inspection survey.

We look forward to your prompt reply.

Please let us have the Claim Ref. No. for future correspondence.

Thank you.

Rachel Lai | Claims Department



HP : (65) 8666 7775

Office-Tel : (65) 6631 0707

Reporting Centre & Workshop

5 Soon Lee Street
#01-60, Pioneer Point
Singapore 627607

Spraypaint

1 Soon Lee Street
#06-41, Pioneer Centre
Singapore 627605

CO2 Motorwerkz

5 Soon Lee Street
#01-55, Pioneer Point
Singapore 627607



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