

## Meng Yan (LKK Auto)

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**From:** Michelle Lum Kar Mun <Michelle.Lum@hlas.com.sg>  
**Sent:** Friday, 9 June 2023 5:40 pm  
**To:** Zhe Wei Kek; assignments  
**Cc:** Claims; zhewei.kek@gmail.com  
**Subject:** RE: ARRANGE FOR SURVEY SHB7932J - HLAS's REF: MPC04308/ML

Dear Zhewei,

Noted on your email.

Dear LKK,

Please assist in survey. Documents granted in Merimen.

OI has not reported the accident yet.

Thank you.

Best Regards  
Michelle Lum  
Claims Executive



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

DID +65 6922 6094 | F +65 6221 3782

[Michelle.Lum@hlas.com.sg](mailto:Michelle.Lum@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

**Reaching out to you** at [Facebook](#) | [Twitter](#) | [LinkedIn](#) |

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

***All emails correspondences are on without prejudice basis.***

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**From:** Zhe Wei Kek [mailto:zhewei.kek@transcab.com.sg]  
**Sent:** Friday, 9 June 2023 5:32 pm  
**To:** HLAS Claims <claims@hlas.com.sg>; Michelle Lum Kar Mun <Michelle.Lum@hlas.com.sg>  
**Cc:** Claims <claims@transcab.com.sg>; zhewei.kek@gmail.com  
**Subject:** RE: ARRANGE FOR SURVEY SHB7932J - HLAS's REF: MPC04308/ML

Hi all,

Kindly assign LKK for the PRI.

Thank you.

Kek Zhewei  
09/06/2023

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**From:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>  
**Sent:** Friday, 9 June 2023 5:04 pm  
**To:** Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; Michelle Lum Kar Mun <[Michelle.Lum@hlas.com.sg](mailto:Michelle.Lum@hlas.com.sg)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; [zhewei.kek@gmail.com](mailto:zhewei.kek@gmail.com)  
**Subject:** FW: ARRANGE FOR SURVEY SHB7932J - HLAS's REF: MPC04308/ML

### **WITHOUT PREJUDICE**

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070	<b>2) Formteam Adjusters Pte Ltd</b> Tel: 6509 1788 Fax: 6509 6221
<b>3) Vicom Ltd (VICOM)</b> Tel: 6455 5358 Fax: 6452 6621	<b>4) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>5) Priority Services</b> Tel: 6293 4822	<b>6) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808

Fax: 6296 3283	Fax: 6849 9155
<b>7) Infiniti Appraisal Service</b> Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

Claims officer in charge of matter is – Ms Michelle, copied herein.

Regards,  
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 0202 / F +65 6224 1923

[claims@hlas.com.sg](mailto:claims@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

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**From:** Zhe Wei Kek [<mailto:zhewei.kek@transcab.com.sg>]

**Sent:** Friday, 9 June 2023 4:46 pm

**To:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>

**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; [zhewei.kek@gmail.com](mailto:zhewei.kek@gmail.com)

**Subject:** RE: ARRANGE FOR SURVEY SHB7932J

Hi all,

Enclosed SAS report FYNA please.

Thank you.

Kek Zhewei  
09/06/2023

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**From:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>  
**Sent:** Friday, 9 June 2023 4:40 pm  
**To:** Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; [zhewei.kek@gmail.com](mailto:zhewei.kek@gmail.com)  
**Subject:** RE: ARRANGE FOR SURVEY SHB7932J

Dear Zhe Wei,

We refer to the above matter.

Please forward us a copy of your customer's GIA Report in order to register the claim.

Should you have any queries, please do send your email at [claims@hlas.com.sg](mailto:claims@hlas.com.sg). Thank you!

Regards,  
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057  
T +65 6702 0202 / F +65 6224 1923  
[claims@hlas.com.sg](mailto:claims@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

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-----Original Message-----

From: Zhe Wei Kek [<mailto:zhewei.kek@transcab.com.sg>]

Sent: Friday, 9 June 2023 4:19 pm  
To: HLAS Motor Claims <[motorclaims@hlas.com.sg](mailto:motorclaims@hlas.com.sg)>  
Cc: Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; [zhewei.kek@gmail.com](mailto:zhewei.kek@gmail.com)  
Subject: RE: ARRANGE FOR SURVEY SHB7932J

Dear all ,

Please arrange for survey as below :

Our vehicle is currently in the workshop.

SCQ1681C - 09/06/2023 at 1435Hrs - SHB7932J

Our lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,  
Kek Zhewei  
Claims Officer

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet