Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)

Sent: Friday, 21 July 2023 11:15 AM To: Teo, Grace; Chua, Gek Tiang Ruth Cc: Wong, Seok Hiang Betty; SUR

RE: LKK/AL \ CMTD2302330/RUC | PD.230356/ML || URGENT: SLT6114T AND Subject:

FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Attachments: LKKPhotos.pdf; Mark estimate.pdf; SLT 6114T-IA.pdf; Enquire PARF COE Rebate.pdf

Dear Ruth.

Enclosed herewith preliminary advice of SLT 6114T.

Best Regards,

Huey Yon | Case Handler **LKK Auto Consultants**

phone: 6256-3561 | email: <u>hueyyon@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Friday, June 9, 2023 4:43 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com> Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: RE: LKK/AL \ CMTD2302330/RUC | PD.230356/ML | | URGENT: SLT6114T AND FBU6900D ALONG PUNGGOL

CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Dear Grace,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, June 9, 2023 3:51 PM

To: SL LAW PRS com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; admin-d <admin-</pre>

d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>; Wong, Seok Hiang Betty
<betty.wong@sompo.com.sg>

Subject: LKK/AL \ CMTD2302330/RUC | PD.230356/ML | | URGENT: SLT6114T AND FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Without Prejudice

Dear Yuna,

We refer to your email reply and agreed to appoint Mr. Adrian of LKK Auto to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi LKK Auto,

Please arrange **Mr Adrian** to conduct the survey for **SLT6114T** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sq
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sq



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Sompo Insurance Singapore Pte. Ltd.

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From: SL LAW PRS com.sg>
Sent: Friday, June 9, 2023 3:25 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg; Chua, Gek Tiang Ruth < ruth.chua@sompo.com.sg
Cc: Advance Auto Garage < advanceag@hotmail.com>; aaron tan < aarontkj.sk@gmail.com>; Wong, Seok Hiang Betty < betty.wong@sompo.com.sg>

Subject: [Possible Phish Fraud]RE: PRI \ CMTD2302330/RUC | PD.230356/ML | | URGENT: SLT6114T AND FBU6900D

ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Importance: High

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WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SLT6114T AND FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

We refer to your email of even date confirming your intention to conduct a pre-repair survey on our client's vehicle **SLT6114T**.

We have instructions to select LKK Auto Consultants (Adrian Ling) from your list of surveyors.

Please be informed that said vehicle can be inspected at:

Workshop: ADVANCE AUTO GARAGE

Address: VICOM BUILDING NO.23 KAKI BUKIT AVE 4, #04-01 SINGAPORE 415933

Contact Person: XAVIER LIM – 9007 9247

*Please be in touch with the contact person for further arrangement.

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor: To initial after Completion

1" Inspection Appointed surveyor (Name & Siganature)

Date & Time

2nd Inspection Appointed surveyor (Name & Siganature)

Date & Time

3rd Inspection Appointed surveyor (Name & Siganature)

Date & Time

Thank you.

Regards Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413

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From: Claims - Motor Survey < MotorSurvey@sompo.com.sg >

Sent: Friday, June 9, 2023 2:14 PM

To: SL LAW PRS com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>; Wong, Seok

Hiang Betty <betty.wong@sompo.com.sg>

Subject: PRI \ CMTD2302330/RUC | PD.230356/ML || URGENT: SLT6114T AND FBU6900D ALONG PUNGGOL

CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Our Reference: CMTD2302330/RUC Your Reference: PD.230356/ML

Without Prejudice

EMAIL

Date: 09/06/2023 **ONLY**

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S S L LAW CHAMBERS

Dear Yuna,

ACCIDENT INVOLVING FBU6900D & SLT6114T ON 06.06.23

We refer to your Notice of Accident dated 09/06/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor
FormTeam Consultancy	Frankie Pang
	Chow BoXiong
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sq
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sq



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From: SL LAW PRS prs@sllaw.com.sg>
Sent: Friday, June 9, 2023 12:52 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg >

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontki.sk@gmail.com>

Subject: PD.230356/ML || URGENT: ACCIDENT INVOLVING SLT6114T AND FBU6900D ALONG PUNGGOL

CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Importance: High

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WITHOUT PREJUDICE

Dear Sir/Madam.

ACCIDENT INVOLVING SLT6114T AND FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

We are instructed to notify you of a road accident on **06 JUNE 2023** at about **2220** hours **ALONG PUNGGOL CENTRAL** involving our client's vehicle registration number **SLT6114T** and vehicle registration number **FBU6900D** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us have your list of independent surveyors for our client's instructions.

Please be informed that said vehicle can be inspected at:

Workshop: ADVANCE AUTO GARAGE

Address: VICOM BUILDING NO.23 KAKI BUKIT AVE 4, #04-01 SINGAPORE 415933

Contact Person: XAVIER LIM – 9007 9247

*Please be in touch with the contact person for further arrangement.

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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