

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 9 June 2023 3:51 pm
To: SL LAW PRS; Chua, Gek Tiang Ruth; admin-d; assignments; SUR
Cc: Advance Auto Garage; aaron tan; Wong, Seok Hiang Betty
Subject: LKK/AL \ CMTD2302330/RUC | PD.230356/ML || URGENT: SLT6114T AND FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Without Prejudice

Dear Yuna,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **SLT6114T** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: SL LAW PRS <prs@sllaw.com.sg>

Sent: Friday, June 9, 2023 3:25 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: [Possible Phish Fraud]RE: PRI \ CMTD2302330/RUC | PD.230356/ML | | URGENT: SLT6114T AND FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Importance: High

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SLT6114T AND FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

We refer to your email of even date confirming your intention to conduct a pre-repair survey on our client's vehicle **SLT6114T**.

We have instructions to select **LKK Auto Consultants (Adrian Ling)** from your list of surveyors.

Please be informed that said vehicle can be inspected at:

Workshop: **ADVANCE AUTO GARAGE**
Address: VICOM BUILDING NO.23 KAKI BUKIT AVE 4 , #04-01 SINGAPORE 415933
Contact Person: XAVIER LIM – 9007 9247

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

<p>For Surveyor: To initial after Completion</p> <p><u>1st Inspection</u> Appointed surveyor (Name & Siganature)</p> <p>Date & Time</p> <p><u>2nd Inspection</u> Appointed surveyor (Name & Siganature)</p> <p>Date & Time</p> <p><u>3rd Inspection</u> Appointed surveyor (Name & Siganature)</p> <p>Date & Time</p>

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



SL LAW CHAMBERS

This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: Friday, June 9, 2023 2:14 PM

To: SL LAW PRS <prs@slaw.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: PRI \ CMTD2302330/RUC | PD.230356/ML || URGENT: SLT6114T AND FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Our Reference: CMTD2302330/RUC

Your Reference: PD.230356/ML

Without Prejudice

EMAIL ONLY

Date: 09/06/2023

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S S L LAW CHAMBERS

Dear Yuna,

ACCIDENT INVOLVING FBU6900D & SLT6114T ON 06.06.23

We refer to your Notice of Accident dated 09/06/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: SL LAW PRS <prs@slaw.com.sg>

Sent: Friday, June 9, 2023 12:52 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Advance Auto Garage <advanceag@hotmail.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: PD.230356/ML || URGENT: ACCIDENT INVOLVING SLT6114T AND FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

Importance: High

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SLT6114T AND FBU6900D ALONG PUNGGOL CENTRAL ON 06 JUNE 2023 AT ABOUT 2220 HOURS

We are instructed to notify you of a road accident on **06 JUNE 2023** at about **2220** hours **ALONG PUNGGOL CENTRAL** involving our client's vehicle registration number **SLT6114T** and vehicle registration number **FBU6900D** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us have your list of independent surveyors for our client's instructions.

Please be informed that said vehicle can be inspected at:

Workshop: **ADVANCE AUTO GARAGE**

Address: **VICOM BUILDING NO.23 KAKI BUKIT AVE 4 , #04-01 SINGAPORE 415933**

Contact Person: XAVIER LIM – 9007 9247

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.