

## Shiau Chan (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 17 July 2023 5:17 PM  
**To:** Shiau Chan (LKKAUTO); SUR  
**Cc:** assignments; MT\_Claim\_SG  
**Subject:** OREF: 23/23/23/VC05/027518 ( Charmaine's case) Pre-repair inspection notice - Accident involving SBS Transit SG6347Z and YN5180K on 29/05/2023.

## Lonpac External - General

## Lonpac External - General

Hi Shiau Chan,

Our reference is as above.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Monday, July 17, 2023 5:14 PM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: Pre-repair inspection notice - Accident involving SBS Transit SG6347Z and YN5180K on 29/05/2023.

## Lonpac External - General

Dear Gerald,

Kindly provide us the claim reference.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Friday, June 9, 2023 9:38 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Pre-repair inspection notice - Accident involving SBS Transit SG6347Z and YN5180K on 29/05/2023.

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, June 8, 2023 4:22 PM

**To:** Andrew Goh Poh Leong <[andrewgoh@sbstransit.com.sg](mailto:andrewgoh@sbstransit.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Rosy Yeow <[yeowr@sbstransit.com.sg](mailto:yeowr@sbstransit.com.sg)>; Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>; Linda Yeung Fook Mooi

<[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>; Goh Jit Min <[gohjm@sbstransit.com.sg](mailto:gohjm@sbstransit.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Pre-repair inspection notice - Accident involving SBS Transit SG6347Z and YN5180K on 29/05/2023.

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sir,

Our insured has not lodged the report and we are making enquiries.

In the meantime, we shall appoint LKK Auto Consultants for the survey.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Andrew Goh Poh Leong <[andrewgoh@sbstransit.com.sg](mailto:andrewgoh@sbstransit.com.sg)>

**Sent:** Thursday, June 8, 2023 4:03 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Rosy Yeow <[yeowr@sbstransit.com.sg](mailto:yeowr@sbstransit.com.sg)>; Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>; Goh Jit Min <[gohjm@sbstransit.com.sg](mailto:gohjm@sbstransit.com.sg)>

**Subject:** Pre-repair inspection notice - Accident involving SBS Transit SG6347Z and YN5180K on 29/05/2023.

Dear Sir / Mdm

**PLS REPLY ALL IN THIS EMAIL**

Our reference number: AR-2023-3009

Please be informed that an accident involving SBS Transit bus SG6347Z and YN5180K had taken place at/along KJE LP 192 on 29/05/2023 at 2149 hrs.

Kindly let us know **within 2 working days from the date of this notice** if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you **within the next 2 working days**, we shall proceed to repair our vehicle without further notice to you.

**\* We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

**TO ARRANGE FOR THE INSPECTION PLEASE CONTACT:**

SBST Workshop

Please contact: TO Goh Jit Min

Contact: 68678437

Email: [gohjm@sbstransit.com.sg](mailto:gohjm@sbstransit.com.sg)

Address: 28 Soon Lee Road, Singapore 628083

Regards,  
Andrew Goh

**BE SAFE, BE HEALTHY**

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