# Meng Yan (LKK Auto)

From: Toh, Yuslinda < Yuslinda.Toh@aig.com>

Sent: Thursday, 8 June 2023 6:18 pm

**To:** assignments; Admin A

**Cc:** Lim, Kok-Chong; Chu, Hui Yen; Perumal, Vilasini

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – FBT 8812S vs SGC 6936L (OI) on D.O.A.: 03.06.2023

Attachments: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGC 6936L AND FBT 8812S ON 03.06.2023

; SGC6936L GIA REPORT.pdf; FBT 8812S GIA REPORT.pdf

**Importance:** High

Hi LKK,

Please refer to the enclosed request from Roy & Partners.

Claim no : 7437850402SG-003

Case Owner : CHEE XIANG JEREMY GOH

If you have any queries/concerns, please let us know.

Thank you

Best regards, Yuslinda Toh

AIG

FNOL Adjuster Claims | AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #10-16 Singapore 079120 Tel +(65) 68307871

Yuslinda.Toh@aig.com | www.aig.sg

From: Toh, Yuslinda

Sent: Thursday, June 8, 2023 5:52 PM

**To:** 'jaslyn@roypartners.com.sg' <jaslyn@roypartners.com.sg>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chu, Hui Yen <Huiyen.Chu@aig.com>; Perumal, Vilasini <Vilasini.Perumal@aig.com>; erofia@singnet.com.sg **Subject:** FW: [EXTERNAL] RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGC 6936L AND FBT 8812S ON 03.06.2023

Without Prejudice

Your Reference: MKR/103/10458/2023/jr.jt

Our Reference : 7437850402SG-003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We agree to appoint LKK Auto Consultants Pte Ltd as a single joint expert

Thank you

Best regards, Yuslinda Toh

AIG

FNOL Adjuster Claims | AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #10-16 Singapore 079120 Tel +(65) 68307871

Yuslinda.Toh@aig.com | www.aig.sg

From: Toh, Yuslinda

Sent: Thursday, June 8, 2023 5:46 PM

To: 'jaslyn@roypartners.com.sg' < jaslyn@roypartners.com.sg>

Cc: erofia@singnet.com.sg; Chu, Hui Yen < Huiyen.Chu@aig.com >; Perumal, Vilasini < Vilasini.Perumal@aig.com >; Lim, Kok-Chong < Kok-Chong.Lim@aig.com >

Subject: RE: [EXTERNAL] RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGC 6936L AND FBT 8812S ON 03.06.2023

Dear Jaslyn,

Thank you for your confirmation. Well noted.

## Thank you

## Best regards, Yuslinda Toh

AIG

FNOL Adjuster Claims | AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #10-16 Singapore 079120 Tel +(65) 68307871 Yuslinda.Toh@aig.com | www.aig.sg

From: jaslyn@roypartners.com.sg <jaslyn@roypartners.com.sg>

**Sent:** Thursday, June 8, 2023 5:42 PM **To:** Toh, Yuslinda <<u>Yuslinda.Toh@aig.com</u>>

Cc: erofia@singnet.com.sg; Chu, Hui Yen < Huiyen.Chu@aig.com >; Perumal, Vilasini < Vilasini.Perumal@aig.com >

Subject: [EXTERNAL] RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGC 6936L AND FBT 8812S ON 03.06.2023

This message is from an external sender; be cautious with links and attachments.

Dear Yuslinda,

We refer to your email of even date.

Apologies for the typo.

Our client would like to select Marcus Chua from LKK to be the SJE.

Thank you.

Regards, Jaslyn M/s Roy & Partners 133 New Bridge Road #08-09 Chinatown Point Singapore 059413

Tel: 6536 8466 Fax: 6536 1963 Email: jaslyn@roypartners.com.sg

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From: Toh, Yuslinda < <a href="mailto:Yuslinda.Toh@aig.com">Yuslinda.Toh@aig.com</a>>

Sent: Thursday, 8 June 2023 5:37 pm

To: jaslyn@roypartners.com.sg

Cc: erofia@singnet.com.sg; Chu, Hui Yen < Huiyen.Chu@aig.com >; Perumal, Vilasini < Vilasini.Perumal@aig.com >

Subject: RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGC 6936L AND FBT 8812S ON 03.06.2023

Importance: High

Dear Jaslyn,

Kindly confirm if your client appointed Marcus Chua from Formteam or Chua Soo Teck (Benjamin) from Formteam to be the SJE

### Thank you

Best regards, Yuslinda Toh

AIG

FNOL Adjuster Claims | AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #10-16 Singapore 079120 Tel +(65) 68307871 Yuslinda.Toh@aig.com | www.aig.sg

From: jaslyn@roypartners.com.sg <jaslyn@roypartners.com.sg>

**Sent:** Thursday, June 8, 2023 5:00 PM **To:** Toh, Yuslinda < Yuslinda. Toh@aig.com>

Cc: erofia@singnet.com.sg; Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Chu, Hui Yen < Huiyen.Chu@aig.com >; Perumal, Vilasini < Vilasini.Perumal@aig.com >

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGC 6936L AND FBT 8812S ON 03.06.2023

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Dear Sirs,

We refer to your email of 8 June 2023.

Our client propose Marcus Chua of Formteam to be the SJE.

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Regards,

## Jaslyn

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel: 6536 8466 Fax: 6536 1963

Email: jaslyn@roypartners.com.sg

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From: Toh, Yuslinda

**Sent:** Thu, 8 Jun 2023 08:54:16 +0000

To: jaslyn@roypartners.com.sg

Cc: erofia@singnet.com.sg, Lim, Kok-Chong, Chu, Hui Yen, Perumal, Vilasini

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGC 6936L AND FBT 8812S ON 03.06.2023

# Without Prejudice

Your Reference: MKR/103/10458/2023/jr.jt

Our Reference : 7437850402SG-003
Dear Sir/Madam,
We refer to your Notice of Accident of even date.
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:
Name of Surveyor
Company Name
Lawrence Ng Chun Kee
Priority Services
Jeffrey Ong Leng Kiat
Priority Services
Jimmy Lee
Priority Services
EC Looi
Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd
Ng You Han
Formteam Adjusters Pte Ltd
Soon HanXin (Gary)
Formteam Adjusters Pte Ltd
Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
You Jin Feng
Formteam Adjusters Pte Ltd
Li Lewei
Formteam Adjusters Pte Ltd
Henry Ng
Formteam Adjusters Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

## Thank you

Best regards,

Yuslinda Toh

AIG

FNOL Adjuster

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

Yuslinda.Toh@aig.com | www.aig.sg

From: jaslyn@roypartners.com.sg <jaslyn@roypartners.com.sg>

**Sent:** Thursday, June 8, 2023 11:38 AM

**To:** Claims Admin Support < <u>ClaimsAdminSupport@aig.com</u>>

Cc: erofia@singnet.com.sg

**Subject:** [EXTERNAL] Pre-repair inspection

This message is from an external sender; be cautious with links and attachments.

**Without Prejudice** 

Save as to cost

Our Ref: MKR/103/10458/2023/jr.jt	
Your Ref: Your insured vehicle SGC 6936L	
Dear Sirs,	
CLAIMANT: CHAI SIN HAW (OWNER OF FBT 8812S)	
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBT 8812S AND SGC 6936L ALONG PASIR RIS STREET 71 ON 03.06.2023 AT ABOUT 163 HOURS.	30
We refer to the above matter.	
We act for CHAI SIN HAW, the owner of the motor vehicle no. FBT 8812S.	
We are instructed by our client to notify you of a road traffic accident on 03.06.2023 at about 1630 hours along PASIR RIS STREET 71 involving our clien motor vehicle registration number FBT 8812S and motor vehicle registration number SGC 6936L driven by your insured at the material time. A copy of the Police report is enclosed.	
As a result of the accident, our client's motor vehicle <b>FBT 8812S</b> has been damaged. Before our client proceed to repair the damaged motor vehicle, please know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor vehicle <b>JUD1938</b> our client's repairer workshop, <b>M/s EROFIA MOTOR TRADING PTE LTD NO.1 KAKI BUKIT AVENUE 6 #02-62 AUTOBAY@Kaki Bukit Singapore 4178</b> Your said surveyor may contact Lee Lee at 6752 7740 to arrange the said inspection. If we do not receive any reply from you within the stipulated timeling client shall proceed to repair the motor vehicle without further reference to you.	88 at 883,

Thank you.

Regards,

Jaslyn

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel: 6536 8466 Fax: 6536 1963

Email: jaslyn@roypartners.com.sg

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