

Shiau Chan (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 14 June 2023 5:05 PM
To: Huey Yon (LKKAuto)
Cc: MT_Claim_SG; SUR
Subject: RE: OREF: 22/23/23/VC05/027478 (Charmaine 's case) - FW: Accident involving YN9951B On 15.05.23 (OD claim)

Lonpac External - General

Lonpac External - General

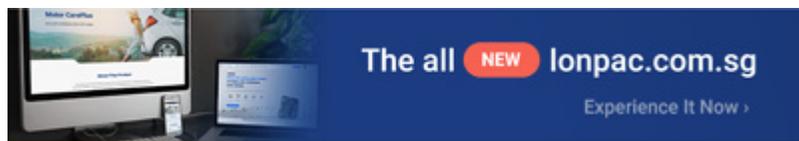
Dear Huey Yon,

Please proceed as recommended.

Excess \$600

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Wednesday, June 14, 2023 1:54 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OREF: 22/23/23/VC05/027478 (Charmaine 's case) - FW: Accident involving YN9951B On 15.05.23 (OD claim)

Lonpac External - General

Dear Charmaine,

Enclosed herewith preliminary advice of YN 9951B.
The vehicle repair on lump sum basis.
We have not authorise repair.

Kindly advise on authorisation.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHARMAINE KONG <charmainedkong@lonpac.com>
Sent: Wednesday, June 14, 2023 9:42 AM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OREF: 22/23/23/VC05/027478 (Charmaine 's case) - FW: Accident involving YN9951B On 15.05.23 (OD claim)

Lonpac External - General

Lonpac External - General

Dear Huey Yon,

OI report attached as requested.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Wednesday, June 14, 2023 8:48 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OREF: 22/23/23/VC05/027478 (Charmaine 's case) - FW: Accident involving YN9951B On 115.05.23 (OD claim)

Lonpac External - General

Dear Gerald,

Kindly provide us GIA Report.

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, June 8, 2023 10:43 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Heng Sew Sow <woonmeng@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OREF: 22/23/23/VC05/027478 (Charmaine 's case) - FW: Accident involving YN9951B On 115.05.23 (OD claim)

Dear Gerald,

Thank you for the assignment.

Dear Woon Meng,

Noted, we will arrange accordingly.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, June 8, 2023 7:14 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OREF: 22/23/23/VC05/027478 (Charmaine 's case) - FW: Accident involving YN9951B On 115.05.23 (OD claim)

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

Please proceed to survey and revert.

Excess applicable under Section I is \$600.00.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Wednesday, June 7, 2023 6:21 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Accident involving YN9951B On 115.05.23 (OD claim)

Dear Sir/Madam

Kindly assist to arrange survey (vehicle in)

Location: 28, Gul Drive S(629476)

Thank you.

Best Regards,
Heng Sew Sow (Ms)
Woon Meng Motor Pte Ltd
Tel: 6316 1131/51
Fax: 6316 7050

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