

## Rajes (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Wednesday, 7 June 2023 9:47 AM  
**To:** Jacqui Wong; 'Jennifer Guay'; Chan, Shu Hui Agnes; admin-d; assignments; SUR  
**Cc:** 'David Mong'; 'BenZ mong'; Wong, Seok Hiang Betty  
**Subject:** LKK/MC \ CMTD2302272/AGC |OUR REF: AW1-jgv-ins-H40-SKA3192Z-2023(jw)  
YOUR REF: YP2911C on 01.06.23  
**Attachments:** image002.wmz

### Without Prejudice

Dear Jacqui,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SKA3192Z** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)
- For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Jacqui Wong <jacquiwong@visionlawllc.com>

**Sent:** Wednesday, June 7, 2023 9:07 AM

**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

**Cc:** 'David Mong' <hhmotor@outlook.com>; 'BenZ mong' <benz\_mong@hotmail.com>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

**Subject:** [Possible Phish Fraud]RE: PRI \ CMTD2302272/AGC | OUR REF: AW1-jgv-ins-H40-SKA3192Z-2023(jw) YOUR REF: YP2911C on 01.06.23

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Dear Grace,

**PRE-REPAIR SURVEY**

**CLAIMANT: KONG MUNG YIN**

**ACCIDENT INVOLVING SKA 3192 Z & YP 2911 C ON 1<sup>ST</sup> JUNE 2023 AT ALONG KPE EXIT TOWARDS NICOLL HIGHWAY (EXIT 2A) AT ABOUT 20:07 HOURS**

We refer to your email dated 7<sup>th</sup> June 2023.

We confirmed that both parties are agreeable to appoint **MARCUS CHUA from LKK AUTO CONSULTANTS** as the Single Joint Expert for the Survey of our client's vehicle no. **SKA 3192 Z**.

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows:

**Venue :** **HUAT HOCK MOTOR WORKSHOP**  
Blk 3012 Bedok North Avenue 4  
#01-2054  
Singapore 489978

**Contact :** Mr Benz (98263234)

Please let us hear from you soon.

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Audrey Wong)

VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05  
Chinatown Point  
Singapore 059413  
Tel: 65342813 [Ext 111]

**From:** Claims - Motor Survey [<mailto:MotorSurvey@sompo.com.sg>]

**Sent:** Wednesday, 7 June, 2023 8:20 AM

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact : \_\_\_\_\_

Date & Time \_\_\_\_\_

Surveyor during repair : \_\_\_\_\_

Date & Time : \_\_\_\_\_

Surveyor after repair : \_\_\_\_\_

Date & Time : \_\_\_\_\_

**To:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>; 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Cc:** David Mong <[hhmotor@outlook.com](mailto:hhmotor@outlook.com)>; 'BenZ mong' <[benz\\_mong@hotmail.com](mailto:benz_mong@hotmail.com)>; Wong, Seok Hiang Betty <[betty.wong@sompo.com.sg](mailto:betty.wong@sompo.com.sg)>  
**Subject:** PRI \ CMTD2302272/AGC | OUR REF: AW1-jgv-ins-H40-SKA3192Z-2023(jw) YOUR REF: YP2911C on 01.06.23

Our Reference : CMTD2302272/AGC

Your Reference: AW1-jgv-ins-H40-SKA3192Z-2023(jw)

**Without Prejudice**

**EMAIL ONLY**

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Date: 07/06/2023

**Attention:**  
**M/S VISION LAW LLC**

Dear Jacqui,

**ACCIDENT INVOLVING YP2911C & SKA3192Z ON 01.06.23**

We refer to your Notice of Accident dated 06/06/2023.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

***Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.***

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**[Working From Home with effect from 06 April 2020]**

Best Regards

Grace Teo  
Claims Division  
D: 6329 5170 | T: 6461 6555

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- For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)



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**From:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>

**Sent:** Tuesday, June 6, 2023 4:39 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Cc:** David Mong <[hhmotor@outlook.com](mailto:hhmotor@outlook.com)>; 'BenZ mong' <[benz\\_mong@hotmail.com](mailto:benz_mong@hotmail.com)>

**Subject:** RE: OUR REF: AW1-jgv-ins-H40-SKA3192Z-2023(jw) YOUR REF: YP2911C

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**SOMPO INSURANCE SINGAPORE PTE LTD**  
**Attention: Motor Claim Department**

Dear Sirs,

**PRE-REPAIR SURVEY**

**CLAIMANT: KONG MUNG YIN**

**ACCIDENT INVOLVING SKA 3192 Z & YP 2911 C ON 1<sup>ST</sup> JUNE 2023 AT ALONG KPE EXIT TOWARDS NICOLL HIGHWAY (EXIT 2A) AT ABOUT 20:07 HOURS**

We are instructed by **KONG MUNG YIN** to notify you of a road accident on **1<sup>ST</sup> JUNE 2023 AT ALONG KPE EXIT TOWARDS NICOLL HIGHWAY (EXIT 2A) AT ABOUT 20:07 HOURS** involving our client's **SKA 3192 Z & YP 2911 C** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Audrey Wong)

VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05  
Chinatown Point  
Singapore 059413  
Tel: 65342813 [Ext 111]

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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