

Meng Yan (LKK Auto)

From: Stacey Ng <StaceyNg@tokiomarine.com.sg>
Sent: Thursday, 1 June 2023 11:23 am
To: Meng Yan (LKK Auto); SUR; Investigation
Cc: assignments; Naz (LKKAuto); Winnie Foo (LKKAuto)
Subject: RE: VERY URGENT - NEW ASSIGNMENT | TMIS NS-M2303020 | OD FIRE CASE | TRC8055K
Attachments: TRC8055K -.PDF

Dear Yan,

Vehicle at Tien Hwee Long Enterprise(pls see attached).

Please call ANDY at 97885921.

Please survey today on urgent basis.

Thank you.

Regards

Stacey Ng
Assistant Manager, Motor Claims Department

Tokio Marine Insurance Singapore Ltd.

20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046
T (65) 6592 6420 | F (65) 6221 2101 | www.tokiomarine.com

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, June 1, 2023 10:42 AM
To: Stacey Ng <StaceyNg@tokiomarine.com.sg>; SUR <sur@lkkauto.com>; Investigation <investigation@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>; Winnie Foo (LKKAuto) <winniefoo@lkkauto.com>
Subject: RE: VERY URGENT - NEW ASSIGNMENT | TMIS NS-M2303020 | OD FIRE CASE | TRC8055K

Dear Stacey,

Thank you for the assignment.

Please provide workshop detail and person in charge contact.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stacey Ng <StaceyNg@tokiomarine.com.sg>

Sent: Thursday, June 1, 2023 9:57 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: VERY URGENT - NEW ASSIGNMENT | TMIS NS-M2303020 | OD FIRE CASE | TRC8055K

Importance: High

Hi LKK,

We have assigned a fire case to your firm.

Can you get surveyor to go down to survey the vehicle by today. We would need a technical survey report to understand how the fire started and to apply for SCDF report.

Please let me have your reply on which loss adjuster will be handling this matter.

Regards

Stacey Ng

Assistant Manager, Motor Claims Department

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