

Mei Kwan (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, 12 June 2023 9:23 AM
To: Rajes (LKK Auto); assignments; Admin A
Cc: MT_Claim_SG
Subject: REF: 22/23/23/VC05/027502- SMK7503H (Pre-Inspection) / Your Vehicle : YN9335E | DOA : 06/06/2023
Attachments: YN9335E- OI GIA REPORT.pdf

Lonpac External - General

Lonpac External - General

Dear Rajes,

OI report attached for your necessary action please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, June 7, 2023 9:54 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SMK7503H (Pre-Inspection) / Your Vehicle : YN9335E | DOA : 06/06/2023

Lonpac External - General

Dear Charmaine,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, June 6, 2023 5:13 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; JL Perfect Autowork <jlperfectautowork@gmail.com>

Subject: FW: SMK7503H (Pre-Inspection) / Your Vehicle : YN9335E | DOA : 06/06/2023

Lonpac External - General

Lonpac External - General

Dear Meng Yan,

FYA please.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Tuesday, June 6, 2023 5:01 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SMK7503H (Pre-Inspection) / Your Vehicle : YN9335E | DOA : 06/06/2023

Dear Charmaine,

Please arrange **Adrian Ling - LKK** to come and conduct the survey for vehicle SMK7503H.

We enclosed our client's (SMK7503H) GIA Report for your kind attention.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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On Tue, Jun 6, 2023 at 4:05 PM CHARMAINE KONG <charmainekong@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

REF: TBA

Dear Sir / Madam,

Our insured has not lodged the accident report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention :-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong - LKK
6	Mohd Nazril - LKK
7	Mohd Taufik - LKK
8	Adrian Ling - LKK
9	Mohd Rasul - LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Tuesday, June 6, 2023 4:00 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SMK7503H (Pre-Inspection) / Your Vehicle : YN9335E | DOA : 06/06/2023

Dear Sir / Madam,

We are instructed by **Ong Pang Kheng** to notify you of a road traffic accident on **06/06/2023** at about **12:45 hours** at/along **Liang Siah Street** involving our client's/customer's vehicle registration number **SMK7503H** and vehicle registration number **YN9335E** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

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