

Mei Kwan (LKKAuto)

From: Rajes (LKK Auto)
Sent: Monday, 5 June 2023 3:36 PM
To: Motor Claims (Allianz Insurance Singapore); Admin A
Cc: assignments
Subject: RE: Re: FW: Re: Accident involving SNC 8983 D & GBD 3631 P on 31/05/2023 (PRE-REPAIR SURVEY REQUEST)

Categories: HMK

Dear Shanti,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Monday, June 5, 2023 2:11 PM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: Re: FW: Re: Accident involving SNC 8983 D & GBD 3631 P on 31/05/2023 (PRE-REPAIR SURVEY REQUEST)

Internal

Your Ref: SNC 8983 D

Our Ref: 2023 32009011FR-GBD3631P

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd *to conduct survey.*

Kindly engage with them to arrange for survey.

PEI JIA Motor Claims Department

Tel: 88547553

Thank you.

Best regards,

Shanti. R
Claims Service
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 | Singapore 068897
Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

 Please consider the environment before printing this e-mail.

From: Assessment Dept <assessment_ral@bifrotauto.com>
Sent: Monday, 5 June 2023 1:43 pm
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>
Subject: [EXT] Re: FW: Re: Accident involving SNC 8983 D & GBD 3631 P on 31/05/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,
May I check if the assignment had been arranged.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 1 Jun 2023 at 17:20, Assessment Dept <assessment_ral@bifrostable.com> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey on Monday (05/06/2023) after 1400.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 1 Jun 2023 at 17:11, Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your Ref: SNC 8983 D

Our Ref: 2023 32009011FR-GBD3631P

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd
- RT APPRIASAL PTE LTD

Please let us know who you are agreeable to appoint from the list.

Kindly provide us your client's GIA report

Shanti

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Thursday, 1 June 2023 12:41 pm

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>

Subject: [EXT] Re: Accident involving SNC 8983 D & GBD 3631 P on 31/05/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assist to provide the surveyor list please.

KINDLY TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 31 May 2023 at 16:34, Assessment Dept <assessment_ral@bifrotauto.com> wrote:

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, RAMLI BIN MAHAT to notify you of the aforesaid accident involving our client's vehicle SNC8983D and your insured's vehicle GBD3631P on 31/05/2023 at 1320HRS along SLE TOWARDS BKE AT WOODLANDS AVE 12 EXIT

This serves as a **NOTICE** that we are claiming against GBD3631P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 31/05/2023

PRS ARRANGEMENT (Date & Time) : 01/06/2023 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409

