

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 19 June 2023 9:30 AM  
**To:** Alfred Toh  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBD2089L (OI : SNM23D203878/C02/GBD2089L/TOHHS/) and SLK1527R (TP : LKK REF - CC6/CTI23005636/pa3) on 29/05/2023  
**Attachments:** RE: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBD2089L(CHINA TAIPING) AND SLK1527R AT/ALONG 6A BENOI ROAD ON 29/05/2023

Dear Sirs,

We attached herewith a copy of email from our insured for your easy reference.

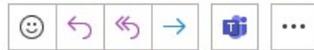
Could you assist on the question raise by our insured? Thank you.

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RE: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBD2089L(CHINA TAIPING) ...



BC Chua <bc.chua@goltens.com>  
To: Hsiao Tong (LKKAuto)  
Cc: Thomas Teu; Billy Yeo; Jessy Chong



Fri 16/6

You replied to this message on 16/6/2023 3:28 PM.

Dear Ms Chew,

The accident has happened in a private premises (Goltens Singapore Pte Ltd) and we have a "Park at Vehicle Owner Risk" policy.

This mean any vehicle park in our premise is not allow to make any accident claim against Goltens vehicles (GBD2089L).

Based on the above policy, vehicle SLK1527R (a rental car) should claim against its own insurance and not Goltens vehicle (GBD2089L).

Based on the above, please advise if we can disclaim this?

Waiting for your advice on the above.

Thank you.

Chua BC  
Managing Director

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Monday, June 12, 2023 4:10 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Direct Settlement - Accident Involving GBD2089L (OI : SNM23D203878/C02/GBD2089L/TOHHS/) and SLK1527R (TP : LKK REF - CC6/CTI23005636/pa3) on 29/05/2023

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary ction.

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 TaipingSG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, June 12, 2023 10:05 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM23D203878/C02/ GBD2089L/TOHHS/ RE: Direct Settlement - Accident Involving GBD2089L (OI : CTI - TBA) and SLK1527R (TP : LKK REF - CC6/CTI23005636/pa3) on 29/05/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, June 5, 2023 3:58 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** O/R: SNM23D203878/C02/ GBD2089L/TOHHS/ RE: Direct Settlement - Accident Involving GBD2089L (OI : CTI - TBA) and SLK1527R (TP : LKK REF - CC6/CTI23005636/pa3) on 29/05/2023

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM23D203878/C02/ GBD2089L/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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