

## Meng Yan (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Monday, 5 June 2023 10:37 am  
**To:** Meng Yan (LKK Auto); SUR; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM23D203876/C02/SKX4799X/TOHHS & Your Ref: FBJ780E  
**Attachments:** REPORT OF SKX4799X.pdf; REPORT OF FBJ780E.pdf

**CLAIM NO: SNM23203876/C02/SKX4799X/TOHHS – assigned thru ezclaims portal**

Dear Meng Yan

We refer to the above matter.

Attach herewith Insured and TP SAS reports for your attention and further assistance.

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Monday, June 5, 2023 9:36 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM23D203876/C02/SKX4799X/TOHHS & Your Ref: FBJ780E

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Dear Alfred,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, June 2, 2023 12:57 PM

**To:** raymond ([Raymond@bhh.com.sg](mailto:Raymond@bhh.com.sg)) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>; [stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** PRE-REPAIR SURVEY-Our Ref: SNM23D203876/C02/SKX4799X/TOHHS & Your Ref: FBJ780E

***WITHOUT PREJUDICE***

**YOUR REF: FBJ780E**

**OUR REF: SNM23D203876/C02/SKX4799X/TOHHS – ACCIDENT NOT REPORTED**

Dear Raymond

Contents of your email of 1 June 2023 duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on FBL780E ([through ezclaims portal](#)) while waiting for policyholder to file accident report.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg) <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Thursday, June 1, 2023 3:41 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; [stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM23D203876/SKX4799X/C02/TOHHS & Your Ref: FBJ780E

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Dear Alfred,

Please assign Marcus Chua of LKK for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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Facebook: <http://www.facebook.com/bhhsg>

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**From:** [donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com) <[donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com)>

**Sent:** Thursday, 1 June 2023 3:32 PM

**To:** [alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com); [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg); [stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)

**Subject:** PRE-REPAIR SURVEY-Our Ref: SNM23D203876/SKX4799X/C02/TOHHS & Your Ref: FBJ780E

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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