

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	01 Jun 2023 14:53	CIm Veh Model Changed	(206011) LEXUS ES250 2.5 4DR SEDAN EXECUTIVE (A).	[I] Priscilla Liou Shi Hui
2	01 Jun 2023 14:53	CIm Created	Reg No: SML682P. Policy No: 1002003297. Acct Date: 2023/03/22. Claim Type: OD. Created from SAS:SB0K235V0005	[I] Priscilla Liou Shi Hui
3	01 Jun 2023 15:05	CIm Registration Modified	Policy To:2024/05/01->2023/05/01.	[I] SG MSIG Integration User
4	01 Jun 2023 15:15	AI Fraud Completed	Claim Registered: 62%	[I] Merimen Administrator
5	01 Jun 2023 15:35	CIm Registration Modified	Excess: -> 100.00.	[I] Vimmala
6	01 Jun 2023 15:35	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert. This is a fire which require external investigator to investigate the caused of the fire which happens in JB workshop and also to survey the vehicle.	[I] Vimmala
7	01 Jun 2023 15:35	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2023/06/02	[I] Vimmala
8	01 Jun 2023 15:35	Adj Mandate Set	Approved:999999.00.Reinsp:Adj decides.	[I] Vimmala
9	01 Jun 2023 16:00	CIm Registration Modified	Excess: 100.00 -> 1000.00.	[I] Vimmala
10	05 Jun 2023 08:25	Assignment 1st Accessed		[A] Crystal Lee
11	05 Jun 2023 08:56	Adj Assignment Cancelled	CH informed assign to LKK for investigation.	[I] Crystal Lee
12	05 Jun 2023 08:56	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Crystal Lee
13	05 Jun 2023 08:57	OD Investigation	Yes	[I] Crystal Lee
14	05 Jun 2023 08:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert. This is a fire which require external investigator to investigate the caused of the fire which happens in JB workshop and also to survey the vehicle.	[I] Crystal Lee
15	05 Jun 2023 08:57	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2023/06/06	[I] Crystal Lee
16	05 Jun 2023 08:57	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Crystal Lee
17	05 Jun 2023 09:33	Assignment 1st Accessed		[A] NA MENG YAN
18	05 Jun 2023 12:31	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] NA MENG YAN
19	06 Jun 2023 15:33	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/07/05	[A] SHIAU CHAN
20	06 Jun 2023 15:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/07/05	[A] SHIAU CHAN
21	06 Jun 2023 15:35	Adj Mandate Request	Cur.Reg:90269.05:PENDING FOR INVESTIGATION. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
22	04 Jul 2023 12:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/07/05. Mandate Remarks: Please assist to put up the revise immediate advice as the investigation completed.	[I] Vimmala
23	04 Jul 2023 12:43	Adj Mandate Set	Revoked:Please assist to put up the revise immediate advice as the investigation completed.	[I] Vimmala
24	04 Jul 2023 16:07	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2023/07/05	[A] HUEY YON

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No.	On	Audit	Remarks	By
25	04 Jul 2023 16:11	Adj Mandate Request	Cur.Reg:90269.05:damages consistent.repair cost economical. Kindly advise the repair cost offer to workshop.	[A] HUEY YON
26	04 Jul 2023 16:15	Adj Mandate Request Cancelled		[A] HUEY YON
27	04 Jul 2023 16:16	Adj Mandate Request	Cur.Reg:90269.05:damages consistent. Kindly advise the repair cost offer to workshop. We have not authorise repair.	[A] HUEY YON
28	05 Jul 2023 13:13	CIm Registration Modified	Excess: 1000.00 -> 0.00.	[I] Vimmala
29	27 Jul 2023 15:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/07/05. Mandate Remarks: Please assist to put up th e revise immediate advice as the investigation completed.	[I] Ivan Ho Kok Jen
30	27 Jul 2023 15:22	Adj Mandate Set	Approved:80000.00:Please assist to put up the revise immediate advice as the investig ation completed.	[I] Ivan Ho Kok Jen

Date From

Date To

Audit Type

None

Go

ACTIVITY

[05/06/2023 08:55] Crystal Lee:
CH informed assign to LKK for investigation.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2976165	06 Jun 2023 15:33:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SML682P		11.00
2989628	01 Jun 2023 14:56:40	Auto SMS Charges (Insurer)	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SML682P	316297	xx.xx