

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Thursday, 27 July 2023 4:51 PM
To: Wally Tan PTCBC
Cc: Chun Cheong Liu; June Choo PTCBC; Dion Wang; SUR
Subject: RE: OD Claim for SML0682P (GROUNDED) - MSIG claim no : OD / 316297

Dear Sir/Mdm,

As instructed by our client, please proceed to repair the insured vehicle **SML 682P (Excess \$0/-)**.

Kindly arrange our surveyor to conduct re-survey for check items.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>
Sent: Thursday, July 27, 2023 4:29 PM
To: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>
Cc: Lee Wee Ho <weeho_lee@sg.msig-asia.com>; Frederick Tan <frederick_tan@sg.msig-asia.com>; Chun Cheong Liu <chuncheong.liu@inchcape.com.sg>; June Choo PTCBC <june.choo@inchcape.com.sg>; Dion Wang <dion.wang@inchcape.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD Claim for SML0682P (GROUNDED) - MSIG claim no : OD / 316297

Dear Mala,

Ok, Noted.

Thank you

Wally

From: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>
Sent: Thursday, July 27, 2023 4:27 PM
To: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>
Cc: Lee Wee Ho <weeho_lee@sg.msig-asia.com>; Frederick Tan <frederick_tan@sg.msig-asia.com>; Chun Cheong Liu <chuncheong.liu@inchcape.com.sg>; June Choo PTCBC <june.choo@inchcape.com.sg>; Dion Wang <dion.wang@inchcape.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD Claim for SML0682P (GROUNDED) - MSIG claim no : OD / 316297

Dear Wally

Our insured confirmed that he does not require the replacement vehicle.

Thank you.

Regards,

Mala (Ms)

Executive, Claims Services (Motor)

D: +65 60121352 | vimmala_rajasingam@sg.msiga-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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From: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>

Sent: Thursday, July 27, 2023 3:36 PM

To: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msiga-asia.com>

Cc: Lee Wee Ho <weeho_lee@sg.msiga-asia.com>; Frederick Tan <frederick_tan@sg.msiga-asia.com>; Chun Cheong Liu <chuncheong.liu@inchcape.com.sg>; June Choo PTCBC <june.choo@inchcape.com.sg>; Dion Wang

<dion.wang@inchcape.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD Claim for SML0682P (GROUNDED) - MSIG claim no : OD / 316297

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Mala,

Noted with thanks. Will inform our client that has approved for the repair.

Best regards

Wally

From: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msiga-asia.com>

Sent: Thursday, July 27, 2023 3:33 PM

To: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>

Cc: Lee Wee Ho <weeho_lee@sg.msiga-asia.com>; Frederick Tan <frederick_tan@sg.msiga-asia.com>; Chun Cheong Liu <chuncheong.liu@inchcape.com.sg>; June Choo PTCBC <june.choo@inchcape.com.sg>; Dion Wang

<dion.wang@inchcape.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD Claim for SML0682P (GROUNDED) - MSIG claim no : OD / 316297

Dear Wally

We accept the limit repair at \$80,000(all-in) including supplementary and check items before GST. Excess is waived.

Please proceed.

We will update you again on the replacement vehicle once confirm with our insured.

Thank you.

Regards,

Mala (Ms)

Executive, Claims Services (Motor)

D: +65 60121352 | vimmala_rajasingam@sg.msig-asia.com

Please note my direct line has changed.



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From: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>

Sent: Thursday, July 27, 2023 3:03 PM

To: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Cc: Lee Wee Ho <weeho_lee@sg.msig-asia.com>; Frederick Tan <frederick_tan@sg.msig-asia.com>; Chun Cheong Liu <chuncheong.liu@inchcape.com.sg>; June Choo PTCBC <june.choo@inchcape.com.sg>; Dion Wang <dion.wang@inchcape.com.sg>

Subject: RE: OD Claim for SML0682P (GROUNDED) - MSIG claim no : OD / 316297

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Dear Mala,

As spoken a while ago, we will accept at **Limit repair at \$80,000.00.**

Thank you and Best Regards

Wally