

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 19 June 2023 10:24 AM  
**To:** rich@rdwong.net  
**Cc:** Deirdre; Admin A  
**Subject:** RE: SLQ9653A - CC4/AIS23005603/pa3

Dear Sirs,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us.

Thank you.

Best Regards,  
Hsiao Tong, Chew (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAUTO)  
Sent: Thursday, June 15, 2023 9:16 AM  
To: rich@rdwong.net  
Cc: Deirdre <deirdre.foo@icloud.com>

Subject: RE: SLQ9653A - CC4/AIS23005603/pa3

Dear Sirs,

Noted with thanks.  
We will check with Allianz.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: rich@rdwong.net <rich@rdwong.net>

Sent: Tuesday, June 13, 2023 8:03 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Deirdre <deirdre.foo@icloud.com>

Subject: SLQ9653A - CC4/AIS23005603/pa3

Hello,

This is with regards to the letter dated 5th June 2023, but received on 13th June 2023.  
We have already reported the incident on the 3rd of June 2023 at an Allianz reporting centre.

regards,  
Richard