

## Huey Yon (LKKAUTO)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Tuesday, 6 June 2023 3:58 PM  
**To:** Huey Yon (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** REF: 22/23/23/VC05/027489- PRE-REPAIR SURVEY --- YOUR REF: YN 9429 T ---  
ACCIDENT INVOLVING SNH 3552 X AND YN 9429 T ON 29 MAY 2023 AT CARPARK  
OF SEMBAWANG HILLS FOOD CENTRE AT ABOUT 1430 HOURS

## Lonpac External - General

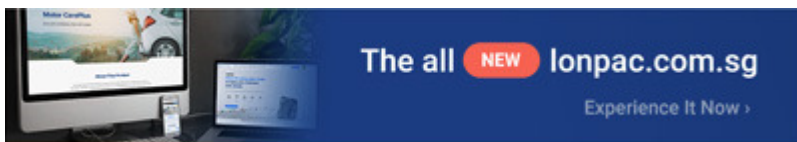
## Lonpac External - General

Dear Huey Yon,

REF: 22/23/23/VC05/027489 (Gerald's case)

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Sent:** Tuesday, June 6, 2023 3:48 PM  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: YN 9429 T --- ACCIDENT INVOLVING SNH 3552 X AND YN 9429 T  
ON 29 MAY 2023 AT CARPARK OF SEMBAWANG HILLS FOOD CENTRE AT ABOUT 1430 HOURS

## Lonpac External - General

Dear Charmaine,

Kindly provide us claim no.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, June 1, 2023 4:37 PM  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: YN 9429 T --- ACCIDENT INVOLVING SNH 3552 X AND YN 9429 T ON 29 MAY 2023 AT CARPARK OF SEMBAWANG HILLS FOOD CENTRE AT ABOUT 1430 HOURS

Dear Charmaine,

Thank you for the assignment.

Repairer arrange on 5.6.23.

Best Regards,  
Yan | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 / Whatsapp call: 87813698 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Sent:** Thursday, June 1, 2023 4:15 PM  
**To:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: YN 9429 T --- ACCIDENT INVOLVING SNH 3552 X AND YN 9429 T ON 29 MAY 2023 AT CARPARK OF SEMBAWANG HILLS FOOD CENTRE AT ABOUT 1430 HOURS

Lonpac External – General

Lonpac External – General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Elaine,

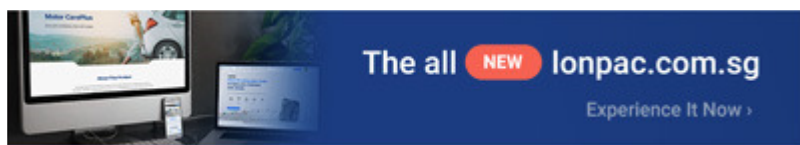
We disagreed with choices of SJE and shall appoint LKK for the PRI.

Aside to LKK – Attn : Meng Yan

FYNA.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Thursday, June 1, 2023 3:47 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)

**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: YN 9429 T --- ACCIDENT INVOLVING SNH 3552 X AND YN 9429 T ON 29 MAY 2023 AT CARPARK OF SEMBAWANG HILLS FOOD CENTRE AT ABOUT 1430 HOURS

**Importance:** High

**Our Ref: SNH 3552 X (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

1. Mr. Ananda Kumar Biswas S/O B N Biswas of United Appraisal and Management Pte Ltd
2. Ms. Tan Ling Ling of Candy of Impact Analysis
3. Mr. Tommie Lim of Tommie Lim Appraisal

Please be informed that the said vehicle can be inspected at:

**Venue** : **M/s Team AutoPro Pte Ltd**  
**160 Sin Ming Drive**  
**#01-14**  
**Singapore 575722**

**Contact : 8879 9997 / Eric Lee (Please call before going)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05 Chinatown Point  
Singapore 059413  
Tel: 6534 2811 (Ext. 126) / Fax: 6535 6802



**FOR SURVEYOR**

Please initial here after completion of pre-repair inspection.  
Thank you.

Appointed surveyor :  
(Name & Signature)

Date & Time of Inspection :

**From:** CHARMAINE KONG [<mailto:charmainekong@lonpac.com>]

**Sent:** Thursday, 1 June, 2023 11:58 AM

**To:** Elaine Toh; MT\_Claim\_SG

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)

**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: YN 9429 T --- ACCIDENT INVOLVING SNH 3552 X AND YN 9429 T ON 29 MAY 2023 AT CARPARK OF SEMBAWANG HILLS FOOD CENTRE AT ABOUT 1430 HOURS

## Lonpac External - General

## Lonpac External - General

WITHOUT PREJUDICES

Our Ref: TBA

Dear Sirs,

Our insured has not lodged the accident report and we are making enquiries.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Adrian Lim - LKK
4	Marcus Chua -LKK
5	Kenneth Kong - LKK
6	Mohd Nazril - LKK
7	Mohd Taufik - LKK
8	Adrian Ling - LKK
9	Mohd Rasul - LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>  
**Sent:** Thursday, June 1, 2023 11:38 AM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)  
**Subject:** PRE-REPAIR SURVEY --- YOUR REF: YN 9429 T --- ACCIDENT INVOLVING SNH 3552 X AND YN 9429 T ON 29 MAY 2023 AT CARPARK OF SEMBAWANG HILLS FOOD CENTRE AT ABOUT 1430 HOURS  
**Importance:** High

**Our Ref: SNH 3552 X (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We are instructed by **LIM SIEW HOOI** to notify you of a road traffic accident on 29 May 2023 at about 1430 hours at carpark of Sembawang Hills Food Centre involving our client's motor vehicle registration number SNH 3552 X and motor vehicle registration YN 9429 T driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05 Chinatown Point  
Singapore 059413  
Tel: 6534 2811 (Ext. 126) / Fax: 6535 6802

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VISION LAW LLC

Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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