

Shiau Chan (LKKAuto)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Thursday, 8 June 2023 11:52 AM
To: Shiau Chan (LKKAuto); assignments; SUR
Subject: RE: RE : ACCIDENT INVOLVING SGV 635 U & YP 8277 K ON 31/05/2023.

DM23HO01173

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

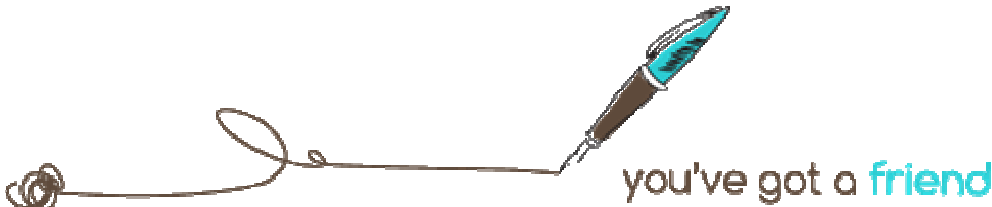
Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 6 June 2023 10:36 AM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: RE : ACCIDENT INVOLVING SGV 635 U & YP 8277 K ON 31/05/2023.

Dear Josephine,

Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, June 1, 2023 3:27 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: RE : ACCIDENT INVOLVING SGV 635 U & YP 8277 K ON 31/05/2023.

Dear Josephine,

Thank you for the assignment.
Repairer arrange survey 05/06/2023.

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Thursday, June 1, 2023 3:08 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'kumchew1@singnet.com.sg' <kumchew1@singnet.com.sg>
Subject: FW: RE : ACCIDENT INVOLVING SGV 635 U & YP 8277 K ON 31/05/2023.

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below

Announcement

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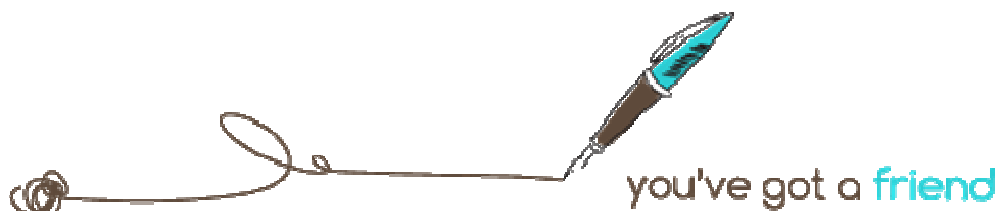
Regards,

Josephine Wong
Senior Executive | Claims



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00 Tower Block MND
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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Mdm Lim <kumchew1@singnet.com.sg>
Sent: Thursday, 1 June 2023 2:24 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: RE : ACCIDENT INVOLVING SGV 635 U & YP 8277 K ON 31/05/2023.

Hi Ms Josephine,

Thank you for your prompt reply.

Our client propose the any one of the following surveyors to be the jointly appointed to conduct the pre-repair inspection;-

1. Mr How Andrew – Prominent Appraiser
2. Mr Dave Chang – Sincere Appraisal
3. Mr Nicky Seah – Absolute Appraisal
4. Mr Lim Yong Tian Sebastian – Constant Appraiser
5. Mr Louis Ng – Prestige Appraiser Service

Please let us know if you are agreeable with the above.

Thank you.

Best regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

On Thu Jun 01 2023 11:48:15 GMT+0800 (Singapore Standard Time) Josephine Wong <josephine.wong@eqinsurance.com.sg> wrote:
----- Original Message -----

Without Prejudice
Dear Mdm Lim

We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.
Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Regards,

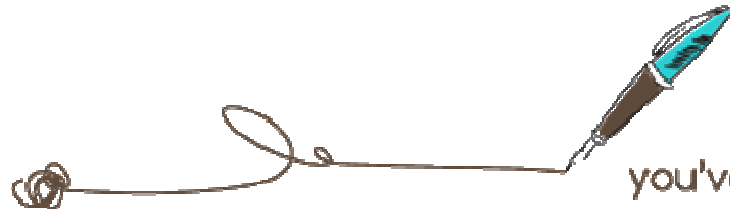
Josephine Wong
[Senior Executive | Claims](#)



EQ Insurance Company Limited
[5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110](#)



A Member of Citystate



you've got a friend

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From:

Mdm Lim <kumchew1@singnet.com.sg>

Sent: Thursday, 1 June 2023 11:02 AM

To: Claims Singapore) <claims@allianz.com.sg>

Cc: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: RE : ACCIDENT INVOLVING SGV 635 U & YP 8277 K ON 31/05/2023.

Dear Sir/Madam, We are acting on behalf of Mr Lee Ting Cheng, the owner of SGV 635 U on the above matter. Kindly arrange for pre-repair with the following details; Venue &nb

Dear Sir/Madam,

We are acting on behalf of Mr [Lee Ting Cheng](#), the owner of SGV 635 U on the above matter.

Kindly arrange for pre-repair with the following details;

Venue : Kum Chew Motor Workshop

: 160, Sin Ming Drive #05-08

: Sin Ming Autocity

: Singapore 575722.

Contact No. : 64536256

Note : Please find attached LTA search for your reference.

Thank you.

Best regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming AutoCity Singapore 575722

Tel :64563715 Fax : 64557754