

Shiau Chan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 7 June 2023 10:38 AM
To: SUR
Subject: FW: PRE-REPAIR SURVEY-Our Ref: SNM23D203761/XD8543S/C02/TANCHC & Your Ref: SDV6676Y

CS/CTI23005575/Uqp3

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>
Sent: Wednesday, June 7, 2023 9:13 AM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Elmer Alfonso <elmer@tanchong.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: PRE-REPAIR SURVEY-Our Ref: SNM23D203761/XD8543S/C02/TANCHC & Your Ref: SDV6676Y

Dear Jacqueline,

Our customer has decided to revert OD claim and we will submit claim for uninsured loss after repair completed.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah_saad@tanchong.com

Website: www.nissan.com.sg

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, June 6, 2023 2:23 PM
To: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>
Cc: Elmer Alfonso <elmer@tanchong.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM23D203761/XD8543S/C02/TANCHC & Your Ref: SDV6676Y

WITHOUT PREJUDICE

Dear Hamzah,

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client’s Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor’s recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

Regards,
Jacqueline Tan
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>
Sent: Thursday, June 1, 2023 12:22 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>
Subject: Re: PRE-REPAIR SURVEY-Our Ref: SNM23D203761/XD8543S/C02/TANCHC & Your Ref: SDV6676Y

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Dear Team,

Forward e-mail from China Taiping.

Don't know whether you receive this e-mail assignment.

Kindly arrange Marcus for survey today.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah_saad@tanchong.com

Website: www.nissan.com.sg

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, May 31, 2023 2:10 PM
To: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>; Elmer Alfonso <elmer@tanchong.com>
Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM23D203761/XD8543S/C02/TANCHC & Your Ref: SDV6676Y

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>

Sent: Wednesday, May 31, 2023 2:06 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: Re: PRE-REPAIR SURVEY-Our Ref: SNM23D203761/XD8543S/C02/TANCHC & Your Ref: SDV6676Y

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Dear Jacqueline,

Marcus Chua (LKK)

Best Regards,

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah_saad@tanchong.com

Website: www.nissan.com.sg

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Tuesday, May 30, 2023 12:32 PM

To: jacqueline.tan@sg.cntaiping.com <jacqueline.tan@sg.cntaiping.com>; Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>; Elmer Alfonso <elmer@tanchong.com>; jenny.lew@sg.cntaiping.com <jenny.lew@sg.cntaiping.com>

Subject: PRE-REPAIR SURVEY-Our Ref: SNM23D203761/XD8543S/C02/TANCHC & Your Ref: SDV6676Y

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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