

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Tuesday, 30 May 2023 5:29 pm
To: Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: RE: ERGO REF. CDMPG23001315 - ARRANGE PRI FOR SBT 6988G (YOUR REF: SFS 7777A)
Attachments: SJ0G235T002X_30-05-2023_140817.pdf

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Tuesday, 30 May 2023 5:23 pm
To: 'Admin AP Automotive Services' <mota@apautomotive.services>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Subject: ERGO REF. CDMPG23001315 - ARRANGE PRI FOR SBT 6988G (YOUR REF: SFS 7777A)

Hi LKK,

Officer-in-Charge : Ivy Yong

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Admin AP Automotive Services <mota@apautomotive.services>

Sent: Tuesday, 30 May 2023 3:29 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Marcus Teo <marcus@apautosg.com>; paul <paul@apautosg.com>; Chrystia Liew <chrystia@apautomotive.services>; info <info@apautosg.com>; ClickUp: SBT 6988G <a.c.865cekf66.u-37601221.ed7c4aaf-6d51-4734-a0a5-7f42172661aa@tasks.clickup.com>

Subject: Re: FW: ARRANGE PRI FOR SBT 6988G (YOUR REF: SFS 7777A)

Dear Pauline,

We are pleased to choose LKK to inspect our client vehicle.

Thank you.

Best Regards

Zaleha

Motor Claims Manager

AP Automotive Services Pte Ltd

☐ [\(65\) 6970 4786](tel:(65)69704786) | [\(65\) 9329 4240](tel:(65)93294240)

☐ mota@apautomotive.services

☐ www.apautosg.com

☐ 56 Loyang Way #04-04 Loyang Enterprise Building S508775 | UEN:202022890H

On Tue, 30 May 2023 at 14:14, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Zaleha

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company		Surveyor Name
Priority	Jeffrey Ong	
Perfect Automobile	Gary Chuah	

Genesis	Roy
Appraiser VP	Victor
LKK	Byran / Andrew Ling

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Admin AP Automotive Services <mota@apautomotive.services>

Sent: Tuesday, 30 May 2023 9:12 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Marcus Teo <marcus@apautosg.com>; paul <paul@apautosg.com>; Chrystia Liew <chrystia@apautomotive.services>; info <info@apautosg.com>; ClickUp: SBT 6988G <a.c.865cekf66.u-37601221.ed7c4aaf-6d51-4734-a0a5-7f42172661aa@tasks.clickup.com>

Subject: ARRANGE PRI FOR SBT 6988G (YOUR REF: SFS 7777A)

Dear Sir / Madam

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : ZALEHA 9329 4240

Your Insured : SFS 7777A

DOA: 28.05.2023

Location: PASIR RIS DR 1 TWD LOYANG RD

TIME: 16:30HRS

Please do not hesitate to contact me should you have any queries thereof.

Thank you.

Best Regards

Zaleha

Motor Claims Manager

AP Automotive Services Pte Ltd

☐ [\(65\) 6970 4786](tel:(65)69704786) | [\(65\) 9329 4240](tel:(65)93294240)

☐ mota@apautomotive.services

☐ www.apautosg.com

☐ 56 Loyang Way #04-04 Loyang Enterprise Building S508775 | UEN:202022890H

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.