

## EzLyna (LKKAuto)

---

**From:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>  
**Sent:** Tuesday, 6 June 2023 3:26 PM  
**To:** EzLyna (LKKAuto)  
**Subject:** RE: OI'S VIDEO FOOTAGE / TO REJECT TP CLAIM

Internal

Dear Ezlyna

Agreed, please proceed to reject TPPD Claim.

Thank you.

Regards,



**Faiz Rosli**  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Tuesday, June 6, 2023 2:40 PM  
**To:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>  
**Cc:** Claims (Allianz Insurance Singapore) <claims@allianz.sg>; Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; ezlyna@lkkauto.com  
**Subject:** [EXT] OI'S VIDEO FOOTAGE / TO REJECT TP CLAIM

This mail is associated with :

**\*SLF4564P**

**[SMT9614K]**

TP

HO SOO HUI

May 22 2023 9:00AM

[ONG PEI YE]  
Sin Ming Autocare BFG Pte Ltd

Dear Sirs,

We refer to the above matter.

OI's workshop namely WAH HONG MOTORS & CREDIT PTE LTD sent a copy of OI's video footage of the accident.  
Uploaded in Merimen.

Based on OI's VF, TP enroached into OI's lane and caused collision. Thus, we would like to seek your instruction to reject TP claim.

Kindly revert with your instruction. Thank you.

With warmest regards,  
Ezlyna

This is an auto-generated email. Do not reply to this email.

Sent by : Ezlyna (LKK Auto Consultants Pte Ltd)

## EzLyna (LKKAuto)

---

**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 7 June 2023 9:58 AM  
**To:** motorclaims  
**Cc:** Admin A  
**Subject:** REJECT CLAIM / YR VEH NO: SLF4564P / OUR REF: CC4/AIS23005506/ya3 / DOA:22.05.2023

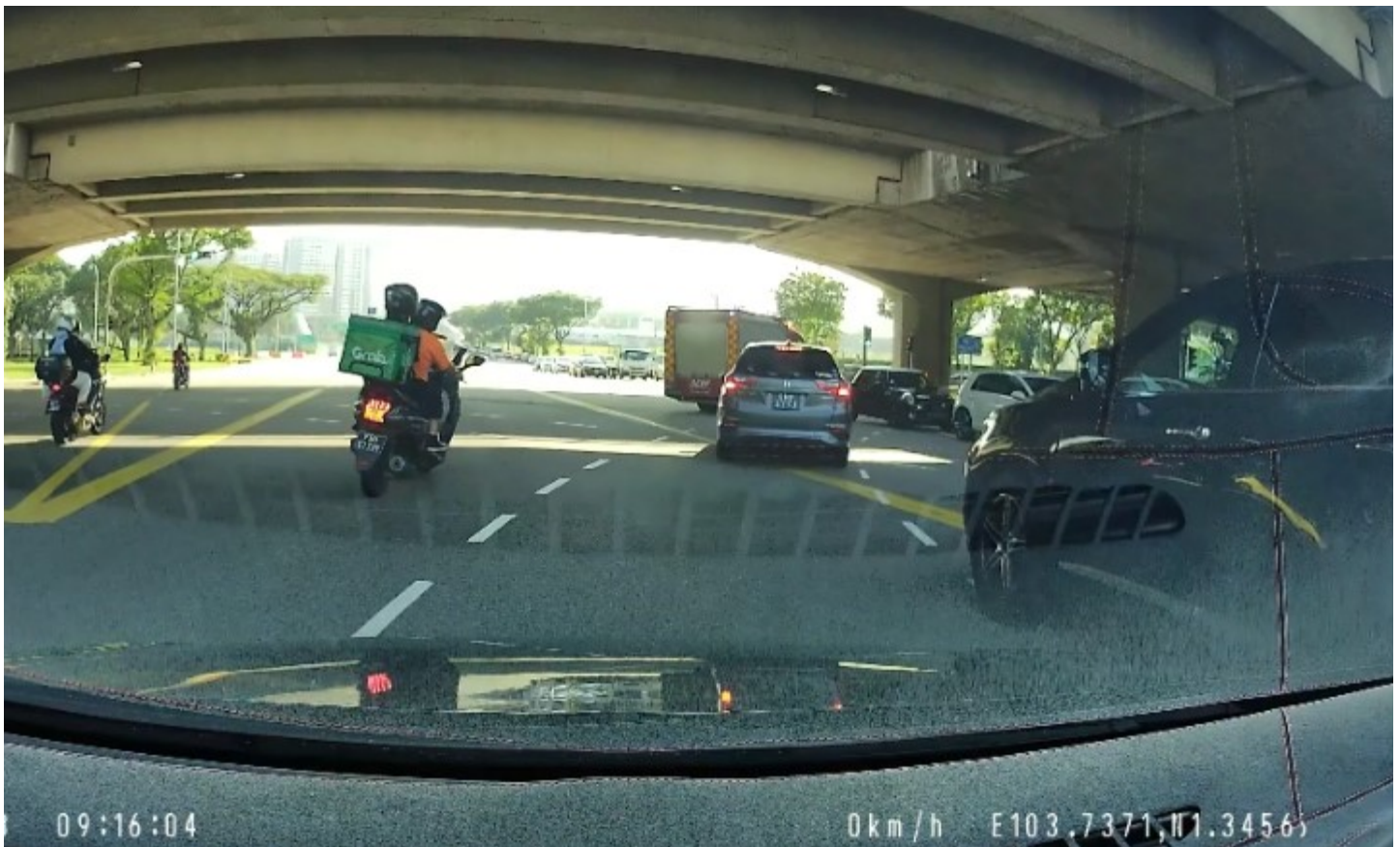
### Without Prejudice

Dear Nita,

We refer to the above matter.

We have obtain video footage from our insured and have our principal's instruction to reject your client's claim. Based on the video footage, your client is the one encroached into our insured's lane.

Pls find enclosed screen shots for your ease reference.





Thank you.



\*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

---

**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, 1 June 2023 2:39 pm  
**To:** peiye7713@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMT9614K (ALLIANZ) AND SLF4565P AT/ALONG JURONG TOWN HALL ROAD TOWARDS PIE CHANGI ON 22/05/2023

Dear Ong Pei Ye,

Our Ref: CC4/AIS23005506/ya3

### **ACCIDENT INVOLVING SMT9614K (ALLIANZ) AND SLF4565P AT/ALONG JURONG TOWN HALL ROAD TOWARDS PIE CHANGI ON 22/05/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLF4565P** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 11<sup>th</sup> June 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

\*Based on your accident report, there was an in-vehicle camera. Kindly forward video footage of this accident to us for assessment.

\*\*Kindly update us the status your claim against third party's insurer.

Thank you.

\*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

