

## Mei Kwan (LKKAuto)

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**From:** Rajes (LKK Auto)  
**Sent:** Tuesday, 30 May 2023 3:30 PM  
**To:** Motor Claims (Allianz Insurance Singapore); Admin A  
**Cc:** assignments  
**Subject:** RE: Re: FW: Re: PRS for our client's vehicle SH 7680 Z and your insured's vehicle SNK 7675 H D.O.A : 26.05.2022

**Categories:** HMK

Dear Shanti,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Tuesday, May 30, 2023 3:13 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Cc:** admin-d <admin-d@lkkauto.com>  
**Subject:** FW: Re: FW: Re: PRS for our client's vehicle SH 7680 Z and your insured's vehicle SNK 7675 H D.O.A : 26.05.2022

Internal

Your ref: SH 7680 Z

Our ref: 2023 32008847JK-SNK7675H

*Dear Sirs,*

*We hereby appoint our direct settlement partners* LKK Auto Consultants Pte Ltd *to conduct survey.*

*Kindly engage with them to arrange for survey.*

Mr Yee  
Assessment Dept  
BIFROST AUTO PTE LTD  
O: 62436687

*Thank you.*

Best regards,

Shanti. R  
Claims Service  
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C



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Thank you.

P Please consider the environment before printing this e-mail.

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**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>  
**Sent:** Tuesday, 30 May 2023 10:59 am  
**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>  
**Subject:** [EXT] Re: FW: Re: PRS for our client's vehicle SH 7680 Z and your insured's vehicle SNK 7675 H D.O.A : 26.05.2022

Without Prejudice

Dear Shanti

Our client selects LKK Auto Consultants Pte Ltd

Taxi at workshop.

Please make the necessary assignment.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

*If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.*

On Tue, 30 May 2023 at 10:02, Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

Internal

Your Ref: SH 7680 Z

Our Ref: 2023 32008847FR-SNK7675H

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd
- RT APPRIASAL PTE LTD

Please let us know who you are agreeable to appoint from the list.

Best regards,

**Shanti**

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



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**From:** Assessment Dept <[assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)>

**Sent:** Monday, 29 May 2023 9:08 am

**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>  
**Subject:** [EXT] Re: PRS for our client's vehicle SH 7680 Z and your insured's vehicle SNK 7675 H D.O.A : 26.05.2022

Without Prejudice

Dear Shanti

Please find attached GIA report for your perusal.

Please take note there was a typo error of the DOA in our previous email and it has been corrected to 26.05.2023

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

*If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.*

On Sat, 27 May 2023 at 18:38, Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

Internal

Dear Sir/Madam

Kindly provide us your client's GIA report

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at [claims@allianz.com.sg](mailto:claims@allianz.com.sg)

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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Thank you.

**From:** Assessment Dept <[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)>

**Sent:** Friday, 26 May 2023 2:17 pm

**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)>; Claims Dept <[claims\\_lts@bifrostable.com](mailto:claims_lts@bifrostable.com)>; Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Ms Lim <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>

**Subject:** [EXT] PRS for our client's vehicle SH 7680 Z and your insured's vehicle SNK 7675 H D.O.A : 25.05.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Abdullah Bin Mahadi, to notify you of the aforesaid accident involving our client's vehicle SH 7680 Z and your insured's vehicle SNK 7675 H on 26.05.2023.

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SNK 7675 H for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Mr Yee

**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)

VEH IN (Date & Time) : **26.05.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687