

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 30 May 2023 2:51 pm
To: Hock Wah Motor Pte Ltd; Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: RE: TP CLAIM_GZ2227E & GBK7752K_DOA: 26/05/2023

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

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ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Tuesday, 30 May 2023 2:30 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: TP CLAIM_GZ2227E & GBK7752K_DOA: 26/05/2023

Dear Pauline

We would like to appoint LKK Auto Consultants to conduct survey for above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 30 May 2023 2:14 pm
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: FW: TP CLAIM_GZ2227E & GBK7752K_DOA: 26/05/2023

Dear Anysia

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
Genesis	Roy
Appraiser VP	Victor

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Tuesday, 30 May 2023 10:12 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: TP CLAIM_GZ2227E & GBK7752K_DOA: 26/05/2023

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured GBK7752K.

Please revert on this matter.

Thank you.

Best Regards
Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

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