

## Claim Audit

| AUDIT TRAIL |                   |                           |                                                                                                                                                                                                                                                |                                    |
|-------------|-------------------|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| No.         | On                | Audit                     | Remarks                                                                                                                                                                                                                                        | By                                 |
| 1           | 15 May 2023 20:00 | Clm Veh Model Changed     |                                                                                                                                                                                                                                                | [ ] Merimen Administrator          |
| 2           | 15 May 2023 20:00 | Clm Created               | Reg No: SME177T. Policy No: 1800109793-03. Acct Date: 2023/05/15. Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:SP14235F0001                                               | [I] Merimen Administrator          |
| 3           | 28 May 2023 00:43 | Clm Registration Modified | Acct Time:08:52:00->08:00:00. Pol No:1800109793-03->1800109793.                                                                                                                                                                                | [I] Binmohdazman, Ahmadfakrunnazri |
| 4           | 28 May 2023 00:46 | Clm Registration Modified | Init.Est.: ->4,000 - 5,000.                                                                                                                                                                                                                    | [I] Binmohdazman, Ahmadfakrunnazri |
| 5           | 30 May 2023 17:13 | Clm Registration Modified | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                                             | [ ] Rajeswari                      |
| 6           | 30 May 2023 17:13 | Adj Clm Retrieved         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                         | [ ] Rajeswari                      |
| 7           | 30 May 2023 17:13 | Adj Co Assigned           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                             | [A] Rajeswari                      |
| 8           | 30 May 2023 17:13 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2023/06/09                                                                                                                                                                                                         | [A] Rajeswari                      |
| 9           | 30 May 2023 17:13 | Adj Mandate Set           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                                              | [A] Rajeswari                      |
| 10          | 30 May 2023 17:13 | Clm Registration Modified | Rep:1137->200611.                                                                                                                                                                                                                              | [A] Rajeswari                      |
| 11          | 30 May 2023 17:13 | Clm Veh Model Changed     | (205279) AUDI A5 2.0 SPORTBACK (A).                                                                                                                                                                                                            | [A] Rajeswari                      |
| 12          | 30 May 2023 17:13 | Adj Adjuster Assigned     | [None] -> ADRIAN LING                                                                                                                                                                                                                          | [A] Rajeswari                      |
| 13          | 30 May 2023 17:55 | Adj Rpt Initiated         |                                                                                                                                                                                                                                                | [A] Renee                          |
| 14          | 30 May 2023 17:55 | Clm Dtl Modified          | Claim Conclusion: -> 3.                                                                                                                                                                                                                        | [A] Renee                          |
| 15          | 30 May 2023 17:55 | Clm Dtl Modified          | JPJ Reg. Date: -> 2018/09/14.                                                                                                                                                                                                                  | [A] Renee                          |
| 16          | 30 May 2023 17:55 | Clm Details Notified      |                                                                                                                                                                                                                                                | [A] Renee                          |
| 17          | 31 May 2023 06:46 | Clm Veh Model Changed     | (205279) -> (206496) AUDI A5 2.0 SB TFSI S TRONIC (DESIGN) (A).                                                                                                                                                                                | [ ] Merimen Administrator          |
| 18          | 31 May 2023 09:24 | Clm Registration Modified | Excess: -> 800.00. Excess Waived: -> 800.00. 2F Remarks: -> Not Applicable. GST: -> 8.00.                                                                                                                                                      | [I] Noor Amran, Noor Yussyuhaila   |
| 19          | 31 May 2023 09:43 | Adj Im. Advice Submitted  | Next Rpt:Final Rpt.Due Date:2023/06/09                                                                                                                                                                                                         | [A] SHIAU CHAN                     |
| 20          | 31 May 2023 09:44 | Adj Mandate Request       | Cur.Req:24975.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                                                                     | [A] SHIAU CHAN                     |
| 21          | 31 May 2023 13:47 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2023/06/09. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after | [I] Lim, Kok-Chong                 |
| 22          | 31 May 2023 13:47 | Adj Mandate Set           | Approved:22597.00:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen       | [I] Lim, Kok-Chong                 |

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|
|-------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|

|         |                         |                          |       |                                    |                                         |         |  |       |
|---------|-------------------------|--------------------------|-------|------------------------------------|-----------------------------------------|---------|--|-------|
| 2972436 | 30 May 2023<br>17:55:30 | OD/TP Case<br>(Adjuster) | Motor | LKK Auto<br>Consultants<br>Pte Ltd | LKK Auto<br>Consultants<br>Pte Ltd (HQ) | SME177T |  | 11.00 |
|---------|-------------------------|--------------------------|-------|------------------------------------|-----------------------------------------|---------|--|-------|