

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Tuesday, 30 May 2023 12:11 pm
To: Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: ryderautoworkshop@gmail.com
Subject: ERGO REF. CDMCG23001312 - Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBF6480C; Our Vehicle SLB1381R Accident involving SLB1381R & GBF6480C On 27 May 2023
Attachments: SLB1381R DRAFT REPORTING.pdf

Hi LKK,

Officer-in-Charge : Foo Ai Ngoh

***** Insured has not report.**

Kindly input **Officer-in-Charge and Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, 29 May 2023 3:00 pm

To: Pauline Soh <pauline.soh@ergo.com.sg>

Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBF6480C; Our Vehicle SLB1381R Accident involving SLB1381R & GBF6480C On 27 May 2023

Dear Pauline,

Kindly assign LKK.

Thank you.

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277



On Mon, May 29, 2023 at 2:42 PM Pauline Soh <pauline.soh@ergo.com.sg> wrote:

Dear Zeph,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority	Jeffrey Ong
Perfect Automobile	Gary Chuah
Genesis	Roy
Appraiser VP	Victor
LKK	Byran / Andrew Ling

Warmest Regards,

Pauline Soh

Executive

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, 29 May 2023 11:08 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBF6480C; Our Vehicle SLB1381R Accident involving SLB1381R & GBF6480C On 27 May 2023

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, kindly provide us with a list of surveyors to choose from.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277

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