

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Tuesday, 30 May 2023 4:06 PM
To: Motor Claim - III; assignments; Admin A
Subject: RE: [EXTERNAL] - Accident involving SNH 1326 X & GBF 2784 C on 26/05/2023 (PRE-REPAIR SURVEY REQUEST)

Categories: HMK

Dear Logan,

Thank you for the assignment.

Repairer arrange on 31.5.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, May 30, 2023 3:07 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Assessment Dept <assessment_ral@bifrostauto.com>
Subject: RE: [EXTERNAL] - Accident involving SNH 1326 X & GBF 2784 C on 26/05/2023 (PRE-REPAIR SURVEY REQUEST)

Dear Surveyor,

Please conduct a survey on TP vehicle **SNH1326X** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 302

From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Tuesday, May 30, 2023 10:49 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>
Subject: Re: [EXTERNAL] - Accident involving SNH 1326 X & GBF 2784 C on 26/05/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly ignore the previously assignment, please assign LKK Auto Consultants Pte Ltd to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 30 May 2023 at 10:47, Assessment Dept <assessment_ral@bifrostable.com> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Priority Services to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 30 May 2023 at 09:27, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 302



From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Monday, May 29, 2023 12:47 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>

Subject: Re: [EXTERNAL] - Accident involving SNH 1326 X & GBF 2784 C on 26/05/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

May i request for the list of surveyor firms please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 29 May 2023 at 12:42, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- **Form Team Adjusters Pte Ltd**

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank you.

Logan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 302

From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Monday, May 29, 2023 9:42 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>
Subject: [EXTERNAL] - Accident involving SNH 1326 X & GBF 2784 C on 26/05/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, SJ AUTO PTE LTD to notify you of the aforesaid accident involving our client's vehicle SNH1326X and your insured's vehicle GBF2784C on 26/05/2023 at 1105hrs along CTE TOWARDS AYE NEAR CAIRNHILL EXIT

This serves as a **NOTICE** that we are claiming against GBF2784C for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (8854 7553)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 29/05/2023

PRS ARRANGEMENT (Date & Time) : 30/05/2023 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 8854 7553

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