

Shiau Chan (LKKAUTO)

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Sent: Wednesday, 12 July 2023 10:35 AM
To: Shiau Chan (LKKAUTO); Teo, Grace; assignments; SUR
Subject: RE: PRI/LKK \ CMTD2302178/SYH : OUR REF : 2305-26 YOUR REF : GBJ9734E on 29.05.23 | PRE-REPAIR INSPECTIONFOR SLG47L

Dear All,

Please be informed that this case had been redirect to the following handler:

Ms. Shiang Yi who can be contacted at 6329 5205 / shiangyi.hwang@sompo.com.sg .

Please note the changed in our claims ref no to **CMTD2302178/SYH**.

Aside to Shiang Yi

For your necessary action & email uploaded in Therefore.

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: 11, 07, 2023 5:41 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRI/LKK \ CMTD2302178/BWO : OUR REF : 2305-26 YOUR REF : GBJ9734E on 29.05.23 | PRE-REPAIR INSPECTIONFOR SLG47L

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Dear Sir/Madam,

Enclosed herewith preliminary advice of SLG 47L.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, May 30, 2023 12:39 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRI/LKK \ CMTD2302178/BWO : OUR REF : 2305-26 YOUR REF : GBJ9734E on 29.05.23 | PRE-REPAIR INSPECTIONFOR SLG47L

Dear Grace,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, May 30, 2023 10:55 AM

To: Teamwork <claims@teamworkgarage.com>; Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: PRI/LKK \ CMTD2302178/BWO : OUR REF : 2305-26 YOUR REF : GBJ9734E on 29.05.23 | PRE-REPAIR INSPECTIONFOR SLG47L

Without Prejudice

Our Reference : CMTD2302178/BWO

Your Reference: 2305-26 (SLG47L)

Dear Seri,

We refer to your Notice of Accident dated 29/05/2023 and have appointed **LKK AUTO** to conduct the pre-repair survey of your client's vehicle

Please be informed that **Ms. Betty Wong** is the handler of this case who can be contacted at 63295 175/
betty.wong@sompo.com.sg

Aside to **LKK AUTO**,

Please arrange the named surveyor to survey **SLG47L** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Betty**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Teamwork <claims@teamworkgarage.com>

Sent: Monday, May 29, 2023 5:14 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; TEAMWORK <claims@teamworkgarage.com>

Subject: OUR REF : 2305-26 YOUR REF : GBJ9734E PRE-REPAIR INSPECTIONFOR SLG47L

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WITHOUT PREJUDICE

Dear Sir/Madam,

OUR REF : 2305-26

YOUR REF : GBJ9734E

Dear Sir / Madam,

PRE-REPAIR INSPECTION FOR SLG47L

We are instructed by our client to notify you of a road traffic accident on 29/05/23 at about 1300hrs involving our client's/customer's vehicle registration number [SLG47L] and vehicle registration number [GBJ9734E] driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day!

Regards

Seri Kamaludin

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1

#01-24/34

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax:6844 2474