

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 31 May 2023 2:28 PM
To: Claims; Meng Yan (LKK Auto); assignments; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SFE 9559 Z, DOA: 28/05/2023 - TF

Dear Siti/Tony,

As instructed by our client , please proceed to repair the **insured vehicle SFE 9559Z. (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, May 29, 2023 12:14 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OWN DAMAGE CLAIM FOR SFE 9559 Z, DOA: 28/05/2023 - TF

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report, Police Report and CI for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 30/5/2023 @10Am. 55 Ubi Road 1. Owner waiting.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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