

Meng Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 29 May 2023 1:42 pm
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: image002.wmz; LTA receipt-SLL 1320P.pdf; LTA-SLL 1320P.pdf; SMX3521M_19052023.pdf

Our Ref.: L141-misc.23 (SMX 3521M @ 19/05/2023) // MSIG REF.: SLL 1320P

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G |

msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Motor Survey
Sent: Monday, 29 May 2023 1:40 PM
To: 'Sally' <sallychong@visionlawllc.com>
Cc: cheonganthony@yahoo.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>
Subject: RE: Our Ref.: L141-misc.23 (SMX 3521M @ 19/05/2023) // MSIG REF.: SLL 1320P

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sg.msig-asia.com
Please note my direct line has changed.



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A Member of **MS&AD** INSURANCE GROUP

From: Sally <sallychong@visionlawllc.com>
Sent: Monday, 29 May 2023 12:15 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: cheonganthony@yahoo.com.sg; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: RE: Our Ref.: L141-misc.23 (SMX 3521M @ 19/05/2023) // MSIG REF.: SLL 1320P

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: IAXIS LEASING & RENTAL PTE LTD

ACCIDENT INVOLVING SMX 3521M & SLL 1302P ON 19 MAY 2023 ALONG SUNSET WAY AT ABT 12:22 HRS

Thank you for your email below.

Our client now confirms the appointment **LKK Auto Consultants Pte Ltd** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

**Venue : LIAN HER MOTOR WORKS
BLK 5034, #01-337, ANG MO KIO INDUSTRIAL PARK 2,
Singapore 569537**

Contact : Mr. Anthony Cheong (H/P: 9108 2728)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you & regards.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#25-03/04/05, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

With effect from 3 April 2023, we are relocated at 133 NEW BRIDGE ROAD, #25-03/04/05, CHINATOWN POINT, SINGAPORE 059413

From: Motor Survey [<mailto:motorsurvey@sg.msig-asia.com>]
Sent: Monday, 29 May, 2023 10:13 AM
To: sallychong@visionlawllc.com
Cc: cheonganthony@yahoo.com.sg; 'Judy Soh'
Subject: RE: Our Ref.: L141-misc.23 (SMX 3521M @ 19/05/2023) // MSIG REF.: SLL 1320P
Importance: High

Dear Sir/Mdm,

We refer to your email dated 28/05/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Tay Beng Hee
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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 *Join our mission in protecting our planet, please consider the environment before you print.*

From: Sally <sallychong@visionlawllc.com>

Sent: Sunday, May 28, 2023 7:52 PM

To: Claims SG <claims@sg.msig-asia.com>

Cc: 'Anthony Cheong' <cheonganthony@yahoo.com.sg>; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: Our Ref.: L141-misc.23 (SMX 3521M @ 19/05/2023) // MSIG REF.: SLL 1302P

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: IAXIS LEASING & RENTAL PTE LTD

ACCIDENT INVOLVING SMX 3521M & SLL 1302P ON 19 MAY 2023 ALONG SUNSET WAY AT ABT 12:22 HRS

We are instructed by **IAxis LEASING & RENTAL PTE LTD** to notify you of a road traffic accident **19 MAY 2023 ALONG SUNSET WAY AT ABT 12:22 HRS** involving our client's vehicle registration number **SMX 3521M** and vehicle registration number **SLL 1302P** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Please be informed that the said vehicle can be inspected at :

**Venue : LIAN HER MOTOR WORKS
BLK 5034, #01-337, ANG MO KIO INDUSTRIAL PARK 2,
Singapore 569537**

Contact : Mr. Anthony Cheong (H/P: 9108 2728)

We further enclose herein a copy of client's GIA report for your perusal. **Pursuant to GIA circular, please provide us a copy of your insured's GIA report by return email accordingly.**

Thank you & regards.

Sally Chong
(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#25-03/04/05, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

For Surveyor
Please initial here after completion of pre-repairs survey. Thank you.
Appointed Surveyor: _____ Name & Signature
Contact: _____
Date & Time: _____
Surveyor during repair: _____ Date & Time: _____
Surveyor after repair: _____ Date & Time: _____

With effect from 3 April 2023, we are relocated at 133 NEW BRIDGE ROAD, #25-03/04/05, CHINATOWN POINT, SINGAPORE 059413

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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