# **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Friday, 7 July 2023 3:17 PM

To: Teo, Grace; Chua, Gek Tiang Ruth; assignments; SUR

**Cc:** Wong, Seok Hiang Betty

**Subject:** RE: LKK/AL \ CMTD2302150/RUC - Yref: YK8880U & SFW35H on 26.05.23 | Oref:

KSG/5832/2023/G/ct

Attachments: SFW35H IA.pdf; SFW35H LTA.pdf; SFW35H ESTIMATE.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SFW 35H.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Monday, May 29, 2023 12:12 PM

**To:** Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: RE: LKK/AL \ CMTD2302150/RUC - Yref: YK8880U & SFW35H on 26.05.23 | Oref: KSG/5832/2023/G/ct

Dear Grace.

Thank you for the assignment.

Best Regards,

Yan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, May 29, 2023 11:38 AM

**To:** <a href="mailto:cindy.tan@kannansg.com.sg">cindy.tan@kannansg.com.sg</a>; Chua, Gek Tiang Ruth <a href="mailto:ruth.chua@sompo.com.sg">ruth.chua@sompo.com.sg</a>; admin-d <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>; SUR <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>; SUR <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>;

Cc: Wong, Seok Hiang Betty < betty.wong@sompo.com.sg>

Subject: LKK/AL \ CMTD2302150/RUC - Yref: YK8880U & SFW35H on 26.05.23 | Oref: KSG/5832/2023/G/ct

### Without Prejudice

Dear Cindy,

We refer to your email reply and agreed to appoint Mr. Adrian of LKK Auto to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi LKK Auto,

Please arrange Mr Adrian to conduct the survey for SFW35H on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sq
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sq



# Innovation for Wellbeing

## Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: <a href="mailto:cindy.tan@kannansg.com.sg">cindy.tan@kannansg.com.sg</a>

Sent: Monday, May 29, 2023 11:30 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth < ruth.chua@sompo.com.sg>

Cc: Wong, Seok Hiang Betty < betty.wong@sompo.com.sg>

Subject: RE: PRI \ CMTD2302150/RUC - Yref: YK8880U & SFW35H on 26.05.23 | Oref: KSG/5832/2023/G/ct

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Dear Sirs / Mdm

#### **WITHOUT PREJUDICE**

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: GIAM AH KIOW (NRIC No. SXXXX584Z)

ACCIDENT INVOLVING VEHICLES NO. SFW35H & YK8880U ALONG SERANGOON NORTH AVENUE 1

SINGAPORE ON 26 MAY 2023 AT 1200 HRS

PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email dated 29 May 2023.

We are instructed to propose using Mr Adrian Ling from LKK Auto Consultants as the single joint expert as listed in your said email.

Kindly contact Mr Lim at 9786 4483 to arrange for the pre-repair inspection soonest possible.

Thank you.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

\*

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\*

From: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Sent: Monday, 29 May 2023 10:05 am

To: cindy.tan@kannansg.com.sg; Chua, Gek Tiang Ruth < ruth.chua@sompo.com.sg>

Cc: Wong, Seok Hiang Betty < betty.wong@sompo.com.sg>

Subject: PRI \ CMTD2302150/RUC - Yref: YK8880U & SFW35H on 26.05.23 | Oref: KSG/5832/2023/G/ct

Our Reference: CMTD2302150/RUC Your Reference: KSG/5832/2023/G/ct

## Without Prejudice EMAIL

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S KANNAN SG

Date: 29/05/2023

Dear Cindy,

#### ACCIDENT INVOLVING YK8880U & SFW35H ON 26.05.23

We refer to your Notice of Accident dated 26/05/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey** 

Motor Surveyor	Surveyor
FormTeam Consultancy	Frankie Pang
	Chow BoXiong
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

- For motor surveys, you can send your emails to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

**Sent:** Friday, May 26, 2023 2:36 PM

**To:** Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>> **Subject:** Yref: YK8880U Oref: KSG/5832/2023/G/ct

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Dear Sirs / Mdm

#### **WITHOUT PREJUDICE**

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: GIAM AH KIOW (NRIC No. SXXXX584Z)

ACCIDENT INVOLVING VEHICLES NO. SFW35H & YK8880U ALONG SERANGOON NORTH AVENUE 1

SINGAPORE ON 26 MAY 2023 AT 1200 HRS

PRE-REPAIR INSPECTION NOTICE

We act for Mdm Giam Ah Kiow, the owner of motor vehicle No. SFW35H, which was involved in the aforesaid accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s Automobile Hub Enterprise \_

1 Kaki Bukit Avenue 6 #02-01 Autobay@Kaki Bukit

Singapore 417883

Contact Person: Mr Lim - 9786 4483

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

## Regards

Cindy Tan On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

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