

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 11 July 2023 10:22 AM
To: Mohamad_Juahir_Ismail@cnb.gov.sg
Cc: Bryan Ang (LKKAUTO); EzLyna (LKKAUTO)
Subject: [SEEK MANDATE]- Accident involving SBS 3843 R / SLL 9142 J On 30.11.2022 Our Ref: 2022-3413T/RC/AL
Attachments: LOD-IP 2022-3413T-RC-AL.zip; LKK REPORT.pdf; BENCHMARK RATES(LOU) FOR BUS.JPG

Dear Sirs,

We refer to the above matter.

The accident occurred when CNB vehicle changed and hit onto SBS vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer "**SBS TRANSIT LTD**" at **\$2,308.63(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,683.66	\$ 1,295.12
2. Loss of Use (3days x \$421.31)	\$ 1,263.93	\$ 700.00 (2DAYS X \$350.00)
3. SURVEY REPORT FEE	\$ 313.51	\$ 313.51
Total	\$ 3,261.10	<u>\$ 2,308.63</u>

Surveyor recommended 1day for repair + 1PRI =2DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval to offer to third party.

Thank You.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Sent: Monday, July 10, 2023 10:33 AM

To: Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident involving SBS 3843 R / SLL 9142 J On 30.11.2022 Our Ref: 2022-3413T/RC/AL

Dear Juahir

We have reviewed the COR submitted by SBS.

My colleague will follow up shortly with our report for your perusal/approval.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>

Sent: Monday, July 10, 2023 9:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; assignments <assignments@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Accident involving SBS 3843 R / SLL 9142 J On 30.11.2022 Our Ref: 2022-3413T/RC/AL

Message Classification: *Restricted*

Hi Bryan,

Preceding mail refers.

What's your update on their repair cost. Can we settle the claim.

Regards



Mohamad Juahir
Logistics Unit
Corporate Services Division
91501422

Visit us at CNB.GOV.SG | Follow us on



WARNING: "Privileged/Confidential information may be contained in this message.

If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon.

Communication of any information in this email to any unauthorised person is an offence under the Official Secrets Act 1935.

Please notify the sender immediately if you receive this in error."

From: Alice Liow Bee Yan <alicelby@sbstransit.com.sg>

Sent: Friday, July 7, 2023 11:02 AM

To: Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: Accident involving SBS 3843 R / SLL 9142 J On 30.11.2022 Our Ref: 2022-3413T/RC/AL

Without Prejudice

Dear Mr Mohamad Juahir

We just spoke.

We seek your understanding that we need to close this claim which is long overdue.

Please revert within the next 14 days. Thank you.

Best Regards,

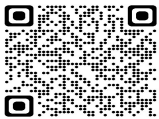
Alice Liow

Claims Department

DID : 63837027

Fax : 63837626

Please scan QR code to read SBS Transit Ltd Data Protection Policy:



NOTICE ON COVID-19:

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation in Singapore. For the health and safety of our customer, service providers and employees, we regret that we are unable to entertain any physical meetings for the time being and suggest that all communications be done through email, phone call and virtual meeting. All submission of claim related documents and information shall be in softcopy through email. I am contactable through my email; alichelby@sbstransit.com.sg and for urgent matters, please do not hesitate to reach out to me through DID; 63837027. Thank you.

The information contained in these documents may be privileged and confidential, and is intended for the exclusive use of the addressee designated above. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error, please notify the sender immediately.

THE MESSAGE IS CONFIDENTIAL. ANY UNAUTHORISED DISCLOSURE, USE OR DISSEMINATION, EITHER WHOLE OR PARTIAL, IS PROHIBITED.

From: Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>

Sent: Friday, 14 April 2023 11:40 am

To: Alice Liow Bee Yan <alichelby@sbstransit.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna

(LKKAUTO) <ezlyna@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involving SBS 3843 R / SLL 9142 J On 30.11.2022 Our Ref: 2022-3413T/RC/AL

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Message Classification: Restricted

Hi Hsiao Tong,

Preceding reminder refer.
Please follow up on the LOD.

Thank you



CNB
For a Drug-Free Singapore

Central Narcotics Bureau



Mohamad Juahir
Logistics Unit
Corporate Services Division
91501422

Visit us at CNB.GOV.SG | Follow us on



WARNING: "Privileged/Confidential information may be contained in this message.

If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon.

Communication of any information in this email to any unauthorised person is an offence under the Official Secrets Act 1935.

Please notify the sender immediately if you receive this in error."

From: Alice Liow Bee Yan <alicelby@sbstransit.com.sg>

Sent: Friday, 14 April 2023 9:39 am

To: Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Subject: Re: Accident involving SBS 3843 R / SLL 9142 J On 30.11.2022 Our Ref: 2022-3413T/RC/AL

Dear Mr Mohamad Juahir

We refer to your email below and regret to advise that we have yet to receive a response.

Please revert so that we can decide on the next course of action.

Best Regards,

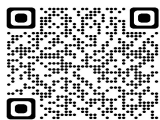
Alice Liow

Claims Department

DID : 63837027

Fax : 63837626

Please scan QR code to read SBS Transit Ltd Data Protection Policy:



NOTICE ON COVID-19:

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation in Singapore. For the health and safety of our customer, service providers and employees, we regret that we are unable to entertain any physical meetings for the time being and suggest that all communications be done through email, phone call and virtual meeting. All submission of claim related documents and information shall be in softcopy through email. I am contactable through my email; alichelby@sbstransit.com.sg and for urgent matters, please do not hesitate to reach out to me through DID; 63837027. Thank you.

The information contained in these documents may be privileged and confidential, and is intended for the exclusive use of the addressee designated above. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error, please notify the sender immediately.

THE MESSAGE IS CONFIDENTIAL. ANY UNAUTHORISED DISCLOSURE, USE OR DISSEMINATION, EITHER WHOLE OR PARTIAL, IS PROHIBITED.

From: Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>

Sent: Friday, 24 February 2023 4:33 pm

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Alice Liow Bee Yan <alichelby@sbstransit.com.sg>

Subject: FW: Accident involving SBS 3843 R / SLL 9142 J On 30.11.2022 Our Ref: 2022-3413T/RC/AL

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Hi Hsiao Tong, Ezlyna,

Please follow up with Ms Alice on the LOD.

Thank you

Mohamad Juahir
Logistics Officer
Corporate Service Division
DID: (65) 91501422



Central Narcotics Bureau  [W www.cnb.gov.sg](http://www.cnb.gov.sg) [FB fb.com/CNB.DrugFreeSG/](https://fb.com/CNB.DrugFreeSG/) [IG ig.com/CNB.DrugFreeSG/](https://ig.com/CNB.DrugFreeSG/)

WARNING: "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorized person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."

From: Alice Liow Bee Yan <alicelby@sbstransit.com.sg>
Sent: Friday, 24 February 2023 3:15 pm
To: Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>
Subject: Fw: Accident involving SBS 3843 R / SLL 9142 J On 30.11.2022 Our Ref: 2022-3413T/RC/AL

Dear Mr Mohamad Juahir Ismail

We refer to our letter dated 11.1.23

Please let us hear from you soon.

1 LOD attached: Our Ref no. IP 2022-3413T-RC-AL

Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg

Wed 11/01/23 3:18 PM

To: mohamad_juahir_ismail@cnb.gov.sg <mohamad_juahir_ismail@cnb.gov

 1 attachments (4 MB)

LOD-IP 2022-3413T-RC-AL.zip;

Dear Sir,

We enclosed LOD attachment.

Please follow-up with claims officer stated in our LOD related to **after you have received this LOD.**

For future correspondence, please reply to **alichelby@sbstransit.co**

All submission of claim related documents and information email.

Hence, we will not mail any hard copies.

Thank you

Best regards

Your Ref: TO BE ADVISED
Our Ref: 2022-3413T/RC/AL



11/01/2023

Mr Juahir or Mr Wesley
(91501422 or 91250813)
CNB

Singapore

Dear Sir/ Madam

ACCIDENT INVOLVING SBS3843R & SLL9142J ON 30/11/2022

We understand that the vehicle no. SLL9142J, which was involved in the accident, was involved in the accident with SBS3843R.

We are of the opinion that the accident was caused by the negligent driver of the accident, we have been put to loss and expense as follows:

Cost of repair	\$	1,683.66	
Loss of use	\$	1,263.93	(\$421.31x3) inclusive of 2 c
Survey report	\$	313.51	
Total	\$	3,261.10	

Best Regards,

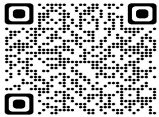
Alice Liow

Claims Department

DID : 63837027

Fax : 63837626

Please scan QR code to read SBS Transit Ltd Data Protection Policy:

**NOTICE ON COVID-19:**

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation in Singapore. For the health and safety of our customer, service providers and employees, we regret that we are unable to entertain any physical meetings for the time being and suggest that all communications be done through email, phone call and virtual meeting. All submission of claim related documents and information shall be in softcopy through email. I am contactable through my email; alicyby@sbstransit.com.sg and for urgent matters, please do not hesitate to reach out to me through DID; 63837027. Thank you.

The information contained in these documents may be privileged and confidential, and is intended for the exclusive use of the addressee designated above. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error, please notify the sender immediately.

THE MESSAGE IS CONFIDENTIAL. ANY UNAUTHORISED DISCLOSURE, USE OR DISSEMINATION, EITHER WHOLE OR PARTIAL, IS PROHIBITED.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]