

Hsiao Tong (LKKAUTO)

From: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Sent: Tuesday, 4 July 2023 9:20 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Case Assignment TP - SHF233T - 26/05/2023 - 0487763936SG *** LKK REF: CC3/AIG23005413/Kpa3

Dear Hsiao Tong,

Please inform insured to update us regarding the status of his Third Party Claim.

For now, I am agreeable to reject the case under BOLA 15, liability down against TP.
However, if they pursue the case through GIA or lawyer, we may have to settle at best.

On the side note, TP taxi is slightly in front of OI, OI did not show in his video that he took any evasive action (i.e. slow down).

You may want to bring this up to him as a potential argument point that the TP will use against him.

Please call me if you need to discuss further.

Thank you.

Ivan Tam
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1959
Ivan-WK.Tam@aig.com | www.aig.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 3 July, 2023 16:51
To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Case Assignment TP - SHF233T - 26/05/2023 - 0487763936SG *** LKK REF: CC3/AIG23005413/Kpa3

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Dear Ivan,

Please refer to the email from our insured for your easy reference. Insured is disputing third party claim against his policy. We have reviewed and based on OI video footage, it shows that third party swerved into OI's lane. OI tried to stop but still slight touched third party's taxi.

Please let us have your comments/instruction to reject third party claim. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, June 5, 2023 10:09 AM

To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Case Assignment TP - SHF233T - 26/05/2023 - 0487763936SG *** LKK REF: CC3/AIG23005413/Kpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>

Sent: Thursday, June 1, 2023 4:46 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Case Assignment TP - SHF233T - 26/05/2023 - 0487763936SG

Dear Team,

Please let me know your assessment of this case, AVFs are in merimen.

Thank you.

Ivan Tam
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1959
Ivan-WK.Tam@aig.com | www.aig.sg

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From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Wednesday, 31 May, 2023 22:40
To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Subject: [EXTERNAL] Case Assignment TP - SHF233T - 26/05/2023 - 0487763936SG

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This mail is associated with :
***SHF233T (0487763936SG)**
[SMK7443Y]
TP
STRIDES TAXI PTE LTD
May 26 2023 5:00PM
[Jeffrey Tan Kok Wee (Jeffrey Chen Guowei)]
Strides Automotive Services Pte Ltd

Dear Tam, Ivan-WK,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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