Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 31 May 2023 9:44 AM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A

Subject: OREF: 23/23/VC05/027455 - REQUEST FOR PRE-REPAIR INSPECTION FOR SGN

1221R DOA: 26.05.2023 *** LKK REF: CC4/LPC23005402/Upa3

Attachments: YP3448S.pdf

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, May 31, 2023 9:39 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGN 1221R DOA: 26.05.2023 *** LKK REF:

CC4/LPC23005402/Upa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < rajes@lkkauto.com>

Sent: Friday, May 26, 2023 4:11 PM

To: GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>; assignments <<u>assignments@lkkauto.com</u>>; Admin A <<u>admin-</u>

a@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGN 1221R DOA: 26.05.2023

Dear Gerald,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Friday, May 26, 2023 3:40 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Siow Szelin <<u>szelin.siow@fastechauto.com.sg</u>> Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SGN 1221R DOA: 26.05.2023

Lonpac External - General

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Friday, May 26, 2023 3:28 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT Claim SG <mt claim@lonpac.com>

Cc: Jason < Jason@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGN 1221R DOA: 26.05.2023

Lonpac External - General

Without Prejudice

Dear Gerald,

Please arrange (Marcus Chua - LKK) to conduct the pre-repair survey.

Thank you.

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Friday, May 26, 2023 15:20

To: Siow Szelin < szelin.siow@fastechauto.com.sg; MT_Claim_SG < mt_claim@lonpac.com>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGN 1221R DOA: 26.05.2023

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Szelin,

Our insured has not lodged the report and we are making enquiries.

Please advise location of accident.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Mohd Hidir – Appraisal
4	Marcus Chua -LKK
5	Kenneth Kong – LKK
6	Mohd Nazril – LKK
7	Mohd Taufik – LKK
8	Adrian Ling – LKK
9	Mohd Rasul – LKK
10	Simon Ho- LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Siow Szelin < szelin.siow@fastechauto.com.sg>

Sent: Friday, May 26, 2023 2:40 PM

To: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>
Cc: Jason <Jason@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SGN 1221R DOA: 26.05.2023

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: YP 3448S.

Date of accident: <u>26.05.2023</u>

Please arrange Pre-repair Inspection for my client's vehicle no: SGN 1221R.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least $\underline{10 \text{ motor surveyors}}$ within $\underline{2 \text{ days}}$ of the notice.

Thank you

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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